

# **HEALTH ANNUAL STATEMENT**

FOR THE YEAR ENDED DECEMBER 31, 2014 OF THE CONDITION AND AFFAIRS OF THE

# UnitedHealthcare of Arkansas, Inc.

<u>0707</u> <u>0707</u> NAIC Company Code <u>95446</u> Employer's ID Number <u>63-1036819</u>

NAIC Group Code

Organized under the Laws of	(Current) (Prior) Arkansas	, State of Domicile or Port of Entry	Arkansas
Country of Domicile	United St	ates of America	
Licensed as business type:	Health Mainte	nance Organization	
Is HMO Federally Qualified? Ye	es[ ] No[ X]		
Incorporated/Organized	09/27/1990	Commenced Business	04/01/1992
Statutory Home Office	1401 Capitol Ave. 3rd Floor, Ste 375	,Litt	le Rock , AR, US 72205
	(Street and Number)	(City or Tow	n, State, Country and Zip Code)
Main Administrative Office	·	ve. 3rd Floor, Ste 375	
	ittle Rock , AR, US 72205	and Number),	501-664-7700
(City or To	own, State, Country and Zip Code)	(Area (	Code) (Telephone Number)
Mail Address	9700 Health Care Lane MN017-E900 (Street and Number or P.O. Box)		netonka , MN, US 55343 /n, State, Country and Zip Code)
Driver of Dealer and F	,	. ,	m, State, Country and Zip Code)
Primary Location of Books and F		are Lane MN017-E900 and Number)	
	innetonka , MN, US 55343 own, State, Country and Zip Code)	,(Area (	952-979-6135 Code) (Telephone Number)
Internet Website Address		w.uhc.com	,
	Observations O'llinearing		000 004 4040
Statutory Statement Contact _	Sherry Lynn Gillespie (Name)	·	920-661-4318 Area Code) (Telephone Number)
	herry.gillespie@uhc.com (E-mail Address)		952-979-7825 (FAX Number)
	,	FICERS	((*)
President, Chief Executive			
Officer Secretary	Gregory David Reidy John Joseph Matthews	Treasurer Chief Financial Officer	
	·		Otophon Zemo Miladi. di.
Nyle Brent Cottington		THER  ntley Assistant Secretary	Juanita Bolland Luis Assistant Secretary
Robert Francis		S OR TRUSTEES ry David Reidy	Stephen Lewis Wilson Jr.
0			0.4.6
State of County of	State of County of		State of County of
herein described assets were the a exhibits, schedules and explanation as of the reporting period stated a and Accounting Practices and Pro- practices and procedures, according related corresponding electronic f	by being duly sworn, each depose and say that they are the dibsolute property of the said reporting entity, free and clear to some therein contained, annexed or referred to, is a full and trobove, and of its income and deductions therefrom for the percedures manual except to the extent that: (1) state law may go to the best of their information, knowledge and belief, realing with the NAIC, when required, that is an exact copy (esting the strength of the information to the enclosed statements).	from any liens or claims thereon, except as ue statement of all the assets and liabilities riod ended, and have been completed in a differ; or, (2) that state rules or regulation spectively. Furthermore, the scope of this except for formatting differences due to ele	sherein stated, and that this statement, together with related and of the condition and affairs of the said reporting entity coordance with the NAIC Annual Statement Instructions is require differences in reporting not related to accounting attestation by the described officers also includes the
Gregory David Rei	•	seph Matthews ecretary	
Subscribed and sworn to before n		to before me this	Subscribed and sworn to before me this day of
		<ul><li>a. Is this an original filing?.</li><li>b. If no,</li><li>1. State the amendmen</li><li>2. Date filed</li></ul>	

3. Number of pages attached.....

## **ASSETS**

		Current Year			Prior Year
		1 Assets	2 Nonadmitted Assets	3 Net Admitted Assets (Cols. 1 - 2)	4 Net Admitted Assets
1.	Bonds (Schedule D)		0	310,386	322,267
2.	Stocks (Schedule D):				
	2.1 Preferred stocks	0	0	0	0
	2.2 Common stocks	0	0	0	0
3.	Mortgage loans on real estate (Schedule B):				
	3.1 First liens		0	0	0
	3.2 Other than first liens	0	0	0	0
4.	Real estate (Schedule A):				
	4.1 Properties occupied by the company (less \$	0	0	0	0
	encumbrances)		0	0	0
	\$	0	0	0	0
	4.3 Properties held for sale (less \$0				
	encumbrances)	0	0	0	0
5.	Cash (\$6,387,947 , Schedule E - Part 1), cash equivalents				
J.	(\$				
	investments (\$	6.599.747	0	6.599.747	11.831.159
6.	Contract loans, (including \$0 premium notes)				0
7.	Derivatives (Schedule DB)				0
8.	Other invested assets (Schedule BA)				0
9.	Receivables for securities	0	0	0	0
10.	Securities lending reinvested collateral assets (Schedule DL)	0	0	0	0
11.	Aggregate write-ins for invested assets				0
12.	Subtotals, cash and invested assets (Lines 1 to 11)	6,910,133	0	6,910,133	12,153,426
13.	Title plants less \$0 charged off (for Title insurers				
	only)			0	0
14.	Investment income due and accrued	1,753	0	1,753	1,753
15.	Premiums and considerations:	0.000.000		0.000.000	040,000
	15.1 Uncollected premiums and agents' balances in the course of collection	2,266,002	0	2,266,002	943,032
	15.2 Deferred premiums, agents' balances and installments booked but				
	deferred and not yet due (including \$0 earned but unbilled premiums)	0	0	0	0
	15.3 Accrued retrospective premiums		0	0	63
16.	Reinsurance:				
	16.1 Amounts recoverable from reinsurers	0	0	0	0
	16.2 Funds held by or deposited with reinsured companies			0	0
	16.3 Other amounts receivable under reinsurance contracts			0	0
17.	Amounts receivable relating to uninsured plans	2,303	0	2,303	1,053,089
18.1	Current federal and foreign income tax recoverable and interest thereon	309,003	0	309,003	35,406
18.2	Net deferred tax asset	153,212	0	153,212	93,783
19.	Guaranty funds receivable or on deposit			0	0
20.	Electronic data processing equipment and software	0	0	0	0
21.	Furniture and equipment, including health care delivery assets				
	(\$0 )				0
22.	Net adjustment in assets and liabilities due to foreign exchange rates				0
23.	Receivables from parent, subsidiaries and affiliates				87,143
24.	Health care (\$184,578 ) and other amounts receivable				
25.	Aggregate write-ins for other than invested assets	1,903	898	1,005	
26.	Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 12 to 25)	10,439,550	394,003	10,045,547	15,064,591
27.	From Separate Accounts, Segregated Accounts and Protected Cell Accounts			0	0
28.	Total (Lines 26 and 27)	10,439,550	394,003		15,064,591
	DETAILS OF WRITE-INS	,,		, -,	, , , , , , , , , , , , , , , , , , , ,
1101.	521/M25 67 WWW 2 WW				
1102.					
1103.					
1198.	Summary of remaining write-ins for Line 11 from overflow page				0
1199.	Totals (Lines 1101 thru 1103 plus 1198)(Line 11 above)	0		0	0
2501.	Prepaid Premium Taxes	1,005	0	1,005	6,945
2502.	Prepaid Expenses	·	898	0	0
2503.					
2598.	Summary of remaining write-ins for Line 25 from overflow page	0	0	0	0
2599.	Totals (Lines 2501 thru 2503 plus 2598)(Line 25 above)	1,903	898	1,005	6,945

# **LIABILITIES, CAPITAL AND SURPLUS**

	LIABILITIES, CAPI	IAL AND	Current Year	,	Prior Year
	-	1	2	3	4
		Covered	Uncovered	Total	Total
1.	Claims unpaid (less \$0 reinsurance ceded)			1,018,095	
2.	Accrued medical incentive pool and bonus amounts			20,532	
3.	Unpaid claims adjustment expenses.			,	57,025
4.	Aggregate health policy reserves, including the liability of	,			,
	\$				
	Health Service Act	858.367	0	858.367	606.932
5.	Aggregate life policy reserves.				0
6.	Property/casualty unearned premium reserves.				0
7.					18,989
8.	33 - 3				72,689
9.	General expenses due or accrued				50,839
10.1	Current federal and foreign income tax payable and interest thereon	,		,	,
	(including \$0 on realized capital gains (losses))	0	0	0	0
10.2	Net deferred tax liability			0	0
11.	Ceded reinsurance premiums payable				3,607
12.	Amounts withheld or retained for the account of others				0
13.	Remittances and items not allocated.		0	_	105
14.	Borrowed money (including \$0 current) and				
	interest thereon \$0 (including				
	\$ 0 current)	0	0	0	0
15.	Amounts due to parent, subsidiaries and affiliates.		0	_	0
16.	Derivatives		0		0
17.	Payable for securities.				0
18.	Payable for securities lending				0
					0
19.	Funds held under reinsurance treaties (with \$				
	authorized reinsurers, \$	0	0	0	0
00	·			0	0
20.	Reinsurance in unauthorized and certified (\$0 )				•
	companies				0
21.	Net adjustments in assets and liabilities due to foreign exchange rates				0
22.	Liability for amounts held under uninsured plans.	632	0	632	0
23.	Aggregate write-ins for other liabilities (including \$				
	current)				
24.	Total liabilities (Lines 1 to 23)				
25.	Aggregate write-ins for special surplus funds				
26.	Common capital stock				
27.	Preferred capital stock				0
28.	Gross paid in and contributed surplus				
29.	Surplus notes				
30.	Aggregate write-ins for other than special surplus funds				
31.	Unassigned funds (surplus)	XXX	XXX	2,062,314	3,535,748
32.	Less treasury stock, at cost:				
	32.10 shares common (value included in Line 26				
	\$0 )	XXX	XXX	0	0
	32.20 shares preferred (value included in Line 27				
	\$0 )				
33.	Total capital and surplus (Lines 25 to 31 minus Line 32)	xxx	xxx	7,794,223	
34.	Total liabilities, capital and surplus (Lines 24 and 33)	XXX	XXX	10,045,547	15,064,591
	DETAILS OF WRITE-INS				
2301.	Unclaimed property			374	1,607
2302.	Section 1343 ACA Risk Adjustment Payable	132,171	0	132,171	0
2303.					
2398.	Summary of remaining write-ins for Line 23 from overflow page	0	0	0	0
2399.	Totals (Lines 2301 thru 2303 plus 2398)(Line 23 above)	132,546	0	132,546	1,607
2501.		xxx	XXX	160,955	0
2502.	'				
2598.				0	
2599.	Totals (Lines 2501 thru 2503 plus 2598)(Line 25 above)	XXX	XXX	160,955	0
	Totals (Emes 2001 thru 2000 plus 2000)(Eme 20 above)			,	<del>-</del>
				0	
	Summary of remaining write-ins for Line 30 from overflow page				
ა099.	Totals (Lines 3001 thru 3003 plus 3098)(Line 30 above)	XXX	XXX	0	0

# **STATEMENT OF REVENUE AND EXPENSES**

	STATEMENT OF REVENUE AN		IJLJ	D.C. W
		Curren 1	t year 2	Prior Year 3
		Uncovered	Total	Total
1.	Member Months	xxx	21,727	72,607
			,	,
2.	Net premium income ( including \$	<b>YYY</b>	8 412 508	45 161 360
	· · · · · · · · · · · · · · · · · · ·			
3.	Change in unearned premium reserves and reserve for rate credits			
4.	Fee-for-service (net of \$0 medical expenses)	XXX	0	0
5.	Risk revenue	XXX	0	0
6.	Aggregate write-ins for other health care related revenues	XXX	0	0
7.	Aggregate write-ins for other non-health revenues			0
8.	Total revenues (Lines 2 to 7)	XXX	8, 161, 101	44,888,809
	Hospital and Medical:			
9.	Hospital/medical benefits			33,622,601
10.	Other professional services	0	540	62,567
11.	Outside referrals	0	0	0
12.	Emergency room and out-of-area	0	0	0
	Prescription drugs			
13.				
14.	Aggregate write-ins for other hospital and medical			
15.	Incentive pool, withhold adjustments and bonus amounts	0	2,219	29,693
16.	Subtotal (Lines 9 to 15)	0	5,338,673	37,204,893
	Less:			
17.	Net reinsurance recoveries	0	0	0
10	Total hospital and medical (Lines 16 minus 17)			
18.				
19.	Non-health claims (net)			
20.	Claims adjustment expenses, including \$131,206 cost containment expenses	0	236 , 150	1,705,013
21.	General administrative expenses	0	1,268,814	3,087,638
22.	Increase in reserves for life and accident and health contracts (including \$			
	increase in reserves for life only)	0	0	0
23.	Total underwriting deductions (Lines 18 through 22)			
24.	Net underwriting gain or (loss) (Lines 8 minus 23)			
25.	Net investment income earned (Exhibit of Net Investment Income, Line 17)	0	2,383	2, 189
26.	Net realized capital gains (losses) less capital gains tax of \$0	0	0	0
27.	Net investment gains (losses) (Lines 25 plus 26)	0	2,383	2, 189
	Net gain or (loss) from agents' or premium balances charged off [(amount recovered			_,
28.			//0.0/10	(5.445)
	\$12,811 )]		(12,811)	(3, 115)
29.	Aggregate write-ins for other income or expenses	0	0	0
30.	Net income or (loss) after capital gains tax and before all other federal income taxes (Lines 24 plus			
	27 plus 28 plus 29)	XXX	1,307,036	2,890,339
31.	Federal and foreign income taxes incurred	XXX	677,996	1,004,591
32.	Net income (loss) (Lines 30 minus 31)	XXX	629,040	1,885,748
	DETAILS OF WRITE-INS			
0601.	22.7.128 S. 11.112 11.0	xxx		
0602.		= = =		
0603				
0698.	Summary of remaining write-ins for Line 6 from overflow page	XXX	0	0
0699.	Totals (Lines 0601 thru 0603 plus 0698)(Line 6 above)	XXX	0	0
0701.		XXX		
0702.		XXX		
0703		xxx		
0798.	Summary of remaining write-ins for Line 7 from overflow page	XXX	0	0
0799.	Totals (Lines 0701 thru 0703 plus 0798)(Line 7 above)	XXX	0	0
		7000		
1401.				
1402.				
1403.				
1498.	Summary of remaining write-ins for Line 14 from overflow page	0	0	0
1499.	Totals (Lines 1401 thru 1403 plus 1498)(Line 14 above)	0	0	0
2901.				
2902.				
2903				
2998.	Summary of remaining write-ins for Line 29 from overflow page		0	0
		0	0	0
2999.	Totals (Lines 2901 thru 2903 plus 2998)(Line 29 above)	U	U	U

**STATEMENT OF REVENUE AND EXPENSES (Continued)** 

	STATEMENT OF REVENUE AND EXPENSES	Jonanaca	,
		Current Year	2 Prior Year
	CAPITAL AND SURPLUS ACCOUNT		
	CAPITAL AND SURFLUS ACCOUNT		
33.	Capital and surplus prior reporting year	9,106,702	8,917,536
34.	Net income or (loss) from Line 32	629,040	1,885,748
35.	Change in valuation basis of aggregate policy and claim reserves	0	0
36.	Change in net unrealized capital gains (losses) less capital gains tax of \$	0	0
37.	Change in net unrealized foreign exchange capital gain or (loss)	0	0
38.	Change in net deferred income tax		(12,650
39.	Change in nonadmitted assets		
40	Change in unauthorized and certified reinsurance		0
41.	Change in treasury stock		0
42.	Change in surplus notes		
43.	Cumulative effect of changes in accounting principles.		0
44.	Capital Changes:		0
	44.1 Paid in		0
	44.2 Transferred from surplus (Stock Dividend)	0	0
	44.3 Transferred to surplus.	0	0
45.	Surplus adjustments:		
	45.1 Paid in	0	0
	45.2 Transferred to capital (Stock Dividend)	0	0
	45.3 Transferred from capital	0	0
46.	Dividends to stockholders	(1,800,000)	(1,700,000
47.	Aggregate write-ins for gains or (losses) in surplus	0	0
48.	Net change in capital and surplus (Lines 34 to 47)	(1,312,479)	189 , 166
49.	Capital and surplus end of reporting period (Line 33 plus 48)	7,794,223	9,106,702
	DETAILS OF WRITE-INS		
4701.			
4702.			
4703.			
4798.	Summary of remaining write-ins for Line 47 from overflow page	_	n
		0	۰
4799.	Totals (Lines 4701 thru 4703 plus 4798)(Line 47 above)	U	0

## **CASH FLOW**

		1	2
		Current Year	Prior Year
	Cook from Operations	Current real	FIIOI Teal
4	Cash from Operations	7,247,785	44 621 257
1.	Premiums collected net of reinsurance		
2.	Net investment income		14,048
3.	Miscellaneous income		44 045 005
4.	Total (Lines 1 through 3)		44,645,305
5.	Benefit and loss related payments		
6.	Net transfers to Separate Accounts, Segregated Accounts and Protected Cell Accounts		0
7.	Commissions, expenses paid and aggregate write-ins for deductions		4,871,295
8.	Dividends paid to policyholders		
9.	Federal and foreign income taxes paid (recovered) net of \$	951,594	451,134
10.	Total (Lines 5 through 9)	10,561,712	42,893,710
11.	Net cash from operations (Line 4 minus Line 10)	(3,299,661)	1,751,595
	Cash from Investments		
12.	Proceeds from investments sold, matured or repaid:		
	12.1 Bonds	0	0
	12.2 Stocks	0	0
	12.3 Mortgage loans	0	0
	12.4 Real estate	0	0
	12.5 Other invested assets	0	0
	12.6 Net gains or (losses) on cash, cash equivalents and short-term investments	0	0
	12.7 Miscellaneous proceeds	0	0
	12.8 Total investment proceeds (Lines 12.1 to 12.7)	0	0
13.	Cost of investments acquired (long-term only):		
	13.1 Bonds	0	0
	13.2 Stocks	0	0
	13.3 Mortgage loans		0
	13.4 Real estate		0
	13.5 Other invested assets		0
	13.6 Miscellaneous applications		0
	13.7 Total investments acquired (Lines 13.1 to 13.6)		0
4.4			0
14.	Net increase (decrease) in contract loans and premium notes		
15.	Net cash from investments (Line 12.8 minus Line 13.7 minus Line 14)		0
	Out for Francisco Minutes and Out of		
16	Cash from Financing and Miscellaneous Sources		
16.	Cash provided (applied):		2
	16.1 Surplus notes, capital notes		_
	16.2 Capital and paid in surplus, less treasury stock		0
	16.3 Borrowed funds		
	16.4 Net deposits on deposit-type contracts and other insurance liabilities	0	0
	16.5 Dividends to stockholders	1,800,000	1,700,000
	16.6 Other cash provided (applied)	(131,751)	(419,146)
17.	Net cash from financing and miscellaneous sources (Lines 16.1 to 16.4 minus Line 16.5 plus Line 16.6)	(1,931,751)	(2,119,146)
	RECONCILIATION OF CASH, CASH EQUIVALENTS AND SHORT-TERM INVESTMENTS		
18.	Net change in cash, cash equivalents and short-term investments (Line 11, plus Lines 15 and 17)	(5,231,412)	(367,551)
19.	Cash, cash equivalents and short-term investments (Line 11, plus Lines 15 and 17)	(5,201,112)	(307,001)
13.	19.1 Beginning of year	11 821 150	12 100 710
	19.2 End of year (Line 18 plus Line 19.1)	6,599,747	11,831,159

Note: Supplemental disclosures of cash flow information for non-cash transactions:		

# **ANALYSIS OF OPERATIONS BY LINES OF BUSINESS**

			ALI DID C		THOMS D						
		1	2 Comprehensive	3 Medicare	4 Dental	5 Vision	6 Federal Employees Health	7 Title XVIII	8 Title XIX	9	10 Other
		Total	(Hospital & Medical)	Supplement	Only	Only	Benefits Plan	Medicare	Medicaid	Other Health	Non-Health
1	Net premium income	8,412,597	8,059,293	0	0		0	353,304	0	0	0
2.	Change in unearned premium reserves and reserve for rate credit	(251,497)	(250,697)	0		0	0	(800)		0	0
3.	Fee-for-service (net of \$0	(201,497)	(250,037)		y			(000)			
	medical expenses)	0	0	0	0	0	0	0	0	0	XXX
4.	Risk revenue	0	0	0	0	0	0	0	0	0	XXX
5.	Aggregate write-ins for other health care related revenues	0	0	0	0	0	0	0	0	0	xxx
6.	Aggregate write-ins for other non-health care related revenues	0	xxx	xxx	XXX	xxx	xxx	xxx	XXX	xxx	0
7.	Total revenues (Lines 1 to 6)	8, 161, 100	7,808,596	0	0	0	0	352,504	0	0	0
8.	Hospital/medical benefits	4,392,239	4,337,854	0	0	0	0	54,385	0	0	XXX
9.	Other professional services	540	540	0	0	0	0	0	0	0	XXX
10.	Outside referrals	0	0	0	0	0	0	0	0	0	XXX
11.	Emergency room and out-of-area	0	0	0	0	0	0	0	0	0	XXX
12.	Prescription drugs	943,675	922,992	0	0	0	0	20,683	0	0	XXX
13.	Aggregate write-ins for other hospital and medical	0	0	0	0	0	0	0	0	0	XXX
14.	Incentive pool, withhold adjustments and bonus amounts	2,219	0	0	0	0	0	2,219	0	0	XXX
15.	Subtotal (Lines 8 to 14)	5,338,673	5,261,386	0	0	0	0	77,287	0	0	XXX
16.	Net reinsurance recoveries	0	0	0	0	0	0	0	0	0	XXX
17.	Total medical and hospital (Lines 15 minus 16)	5,338,673	5,261,386	0	0		0	77,287	0	0	XXX
18.	Non-health claims (net)	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0
19.	Claims adjustment expenses including										
	\$131,206 cost containment expenses	236, 150	258,070	0	0	0	0	(21,920)	0	0	0
20.	General administrative expenses	1,268,814	722,603	0	0		0	546,211	0	0	0
21.	Increase in reserves for accident and health contracts	0	0	0	0		9	0	0	0	XXX
22.	Increase in reserves for life contracts	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0
23.	Total underwriting deductions (Lines 17 to 22)	6,843,637	6,242,059	0	0	0	0	601,578	0	0	0
24.	Total underwriting gain or (loss) (Line 7 minus Line 23)	1,317,463	1,566,537	0	0	0	0	(249,074)	0	0	0
	DETAILS OF WRITE-INS										
0501.											XXX
0502.											XXX
0503. 0598.	Summary of remaining write-ins for Line 5 from overflow							-			XXX
	page	0	0	0	0	0	0	0	0	0	XXX
0599.	Totals (Lines 0501 thru 0503 plus 0598) (Line 5 above)	0	0	0	0	· ·	·	0	0	0	XXX
0601.			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
0602.			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
0603.			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
0698.	Summary of remaining write-ins for Line 6 from overflow page	0	xxx	xxx	XXX	xxx	xxx	xxx	XXX	xxx	0
0699.	Totals (Lines 0601 thru 0603 plus 0698) (Line 6 above)	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0
1301.											XXX
1302.						<u> </u>					XXX
1303.						<u> </u>		ļ			XXX
1398.	Summary of remaining write-ins for Line 13 from overflow page	0	0	0	0	0	0	0	0	0	xxx
1399.	Totals (Lines 1301 thru 1303 plus 1398) (Line 13 above)	0	0	0	0	0	0	0	0	0	XXX
	,		·			·	·	·		·	

7

# **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 1 - PREMIUMS

PART 1 - PREMIUMS				
	1	2	3	4
Line of Business	Direct Business	Reinsurance Assumed	Reinsurance Ceded	Net Premium Income (Cols. 1 + 2 - 3)
Comprehensive (hospital and medical)	8,068,191	0	8,898	8,059,293
2. Medicare Supplement	0	0	0	0
3. Dental only	0	0	0	0
4. Vision only	0	0	0	0
5. Federal Employees Health Benefits Plan	0	0	0	0
6. Title XVIII - Medicare		0	353	353,304
7. Title XIX - Medicaid	0	0	0	0
8. Other health	0	0	0	0
9. Health subtotal (Lines 1 through 8)	8,421,848	0	9,251	8,412,597
10. Life	0	0	0	0
11. Property/casualty	0	0	0	0
12. Totals (Lines 9 to 11)	8,421,848	0	9,251	8,412,597

# **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 2 - CLAIMS INCURRED DURING THE YEAR

					MS INCURRED DU						
		1	2	3	4	5	6 Federal	7	8	9	10
		Total	Comprehensive (Hospital & Medical)	Medicare Supplement	Dental Only	Vision Only	Employees Health Benefits Plan	Title XVIII Medicare	Title XIX Medicaid	Other Health	Other Non-Health
1.	Payments during the year:										
	1.1 Direct	9, 164, 313	5,287,226	0	0	0	0	3,877,087	0	0	0
	1.2 Reinsurance assumed	0	0	0	0	0	0	0	0	0	0
	1.3 Reinsurance ceded	0	0	0	0	0	0	0	0	0	0
	1.4 Net	9, 164, 313	5,287,226	0	0	0	0	3,877,087	0	0	0
2.	Paid medical incentive pools and bonuses	11, 168	0	0	0	0	0	11, 168	0	0	0
3.	· · · · · · · · · · · · · · · · · · ·	,						,			
	3.1 Direct	1,018,094	653,570	0	0	0	0	364,524	0	0	0
	3.2 Reinsurance assumed	0	0	0	0	0	0	0	0	0	0
	3.3 Reinsurance ceded	0	0	0	0	0	0	0	0	0	0
	3.4 Net	1,018,094	653,570	0	0	0	0	364,524	0	0	0
4.	Claim reserve December 31, current year from Part 2D:	, ,	,					,			
	4.1 Direct	9,744	9.744	0	0	0	0	0	0	0	0
	4.2 Reinsurance assumed	0	0	0	0	0	0	0	0	0	0
	4.3 Reinsurance ceded	0	0	0	0	0	0	0	0	0	0
	4.4 Net	9,744	9,744	0	0	0	0	0	0	0	0
5.											
٠.	vear	20,532	0	0	0	0	0	20,532	0	0	0
6.	,	(279,907)	64,648	0	0	0	0	(344,555)	0	0	0
7.	Amounts recoverable from reinsurers December 31,	0	0	0	0	0	0	0	0	0	0
	current year						0	U	u		0
8.		E 440 04E	011 500	0	0	0		4.505.076	0	0	0
	8.1 Direct	5,116,615	611,539	0		0	0	4,505,076			0
	8.2 Reinsurance assumed	0		0		0	0	0			
	8.3 Reinsurance ceded		L		0	0	0	U	0		0
	8.4 Net	5,116,615	611,539	0	0	0	0	4,505,076	0	0	0
9.		40,000	40.000			•		0.004		•	•
	9.1 Direct	18,989	12,968	0	0	0	0	6,021	0	0	0
	9.2 Reinsurance assumed	0	0	0	0	0	0	0	0	0	0
	9.3 Reinsurance ceded	0	0	0	0	0	0	0	0	0	0
	9.4 Net	18,989	12,968	0	0	0	0	6,021	0	0	0
10.	Accrued medical incentive pools and bonuses, prior year	29,481	0	0	0	0	0	29,481	0	0	0
11.	Amounts recoverable from reinsurers December 31,					•				•	•
	prior year	0	0	0	0	0	0	0	0	0	0
12.	Incurred Benefits:			_	_	_	_		_	_	_
	12.1 Direct	5,336,454	5,261,385	0	0	0	ļ0	75,069	0	0	0
	12.2 Reinsurance assumed	0	0	0	0	0	ļ0	0	0	0	0
	12.3 Reinsurance ceded	0	0	0	0	0	0	0	0	0	0
	12.4 Net	5,336,454	5,261,385	0	0	0	0	75,069	0	0	0
13.	Incurred medical incentive pools and bonuses	2,219	0	0	0	0	0	2,219	0	0	0

# **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 2A - CLAIMS LIABILITY END OF CURRENT YEAR

			PART ZA - CLAIN	13 LIABILITY END	JE CURKENI TEAR	N				
	1	2 Comprehensive	3 Medicare	4	5	6 Federal Employees Health	7 Title XVIII	8 Title XIX	9	10 Other
	Total	(Hospital & Medical)	Supplement	Dental Only	Vision Only	Benefits Plan	Medicare	Medicaid	Other Health	Non-Health
Reported in Process of Adjustment:										
1.1 Direct	304,975	202,770	0	0	0	0	102,205	0	0	0
1.2 Reinsurance assumed	0	0	0	0	0	0	0	0	0	0
1.3 Reinsurance ceded	0	0	0	0	0	0	0	0	0	0
1.4 Net	304,975	202,770	0	0	0	0	102,205	0	0	0
Incurred but Unreported:	740 440	450.000					200 240			
2.1 Direct	713,119	450,800	0	0	0	0	262,319	0	0	0
2.2 Reinsurance assumed	0	0	0	0	0	0	0	0	0	0
2.3 Reinsurance ceded	0		0	0	0	0	0	0	0	0
2.4 Net	713,119	450,800	0	0	0	0	262,319	0	0	0
Amounts Withheld from Paid Claims and Capitations:										
3.1 Direct	0	0	0	0	0	0	0	0	0	0
3.2 Reinsurance assumed	0	0	0	0	0	0	0	0	0	0
3.3 Reinsurance ceded	0	0	0	0	0	0	0	0	0	0
3.4 Net	0	0	0	0	0	0	0	0	0	0
4. TOTALS:										
4.1 Direct	1,018,094	653,570	0	0	0	0	364,524	0	0	0
4.2 Reinsurance assumed	0	0	0	0	0	0	0	0	0	0
4.3 Reinsurance ceded	0	0	0	0	0	0	0	0	0	0
4.4 Net	1,018,094	653,570	0	0	0	0	364,524	0	0	0

# **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 2B - ANALYSIS OF CLAIMS UNPAID - PRIOR YEAR - NET OF REINSURANCE

PART 26 - ANALTSIS OF CLA	AIMS UNPAID - PRIOR YEAR - NET OF R	EINSURANCE			5	
		Claim Reserve and Claim				6
	Claims Paid D		December 31 of	of Current Year		
	1	2	3	4		Estimated Claim
						Reserve and Claim
	On Claims Incurred		On Claims Unpaid		Claims Incurred	Liability
	Prior to January 1	On Claims Incurred	December 31 of	On Claims Incurred	In Prior Years	December 31 of
Line of Business	of Current Year	During the Year	Prior Year	During the Year	(Columns 1 + 3)	Prior Year
Comprehensive (hospital and medical)	270,783	5,016,443	8,020	655,294	278,803	624,506
Medicare Supplement	0	0	0	0	0	0
3. Dental Only	0	0	0	0	0	0
4. Vision Only	0	0	0	0	0	0
5. Federal Employees Health Benefits Plan	0	0	0	0	0	0
6. Title XVIII - Medicare		0	364,524	0	4,241,611	4,511,097
7 Title XIX - Medicaid	0	0	0	0	0	0
8. Other health	0	0	0	0	0	0
9. Health subtotal (Lines 1 to 8)	4, 147,870	5,016,443	372,544	655,294	4,520,414	5,135,603
10. Healthcare receivables (a)	432,109	140,859	0	4,716	432,109	857,591
11. Other non-health	0	0	0	0	0	0
12. Medical incentive pools and bonus amounts	11,168	0	20,532	0	31,700	29,481
13. Totals (Lines 9 - 10 + 11 + 12)	3,726,929	4,875,584	393,076	650,578	4,120,005	4,307,493

## **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 2C - DEVELOPMENT OF PAID AND INCURRED HEALTH CLAIMS (000 Omitted)

Section A - Paid Health Claims - Comprehensive (Hospital & Medical)

		Cumulative Net Amounts Paid					
		1	2	3	4	5	
	Year in Which Losses Were Incurred	2010	2011	2012	2013	2014	
1.	Prior	631	660	655	652	645	
2.	2010	7,029	7,517	7,469	7,469	7,468	
3.	2011	XXX	6,644	7,073	7,077	7,077	
4.	2012	XXX	XXX	5,484	5,840	5,832	
5.	2013	XXX	XXX	XXX	5 , 138	5,424	
6.	2014	XXX	XXX	XXX	XXX	5,016	

Section B - Incurred Health Claims - Comprehensive (Hospital & Medical)

	Sum of Cumulative N	Sum of Cumulative Net Amount Paid and Claim Liability, Claim Reserve and Medical Incentive Pool and Bon Outstanding at End of Year					
Year in Which Losses Were Incurred	1 2 3 4 2010 2011 2012 2013						
1. Prior	655	660	655	652	645		
2. 2010	8,067	7,524	7,469	7,469	7,468		
3. 2011	XXX	7,418	7,075	7,077	7,077		
4. 2012	XXX	XXX	5,937	5,843	5,832		
5. 2013	XXX	XXX	XXX	5,760	5,432		
6. 2014	XXX	XXX	XXX	XXX	5,672		

Section C - Incurred Year Health Claims and Claims Adjustment Expense Ratio - Comprehensive (Hospital & Medical)

		1	2	3	4	5	6	7	8	9	10
						Claim and Claim				Total Claims and	
	Years in which					Adjustment Expense			Unpaid Claims	Claims Adjustment	
	Premiums were Earned and Claims			Claim Adjustment	(Col. 3/2)	Payments	(Col. 5/1)		Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Premiums Earned	Claims Payment	Expense Payments	Percent	(Col. 2 + 3)	Percent	Claims Unpaid	Expenses	(Col. 5+7+8)	Percent
1.	2010	11,449	7,468	238	3.2	7,706	67.3	0	0	7,706	67.3
2.	2011	10,714	7,077	227	3.2	7,304	68.2	0	0	7,304	68.2
3.	2012	9,451	5,832	215	3.7	6,047	64.0	0	0	6,047	64.0
4.	2013	8,379	5,424	261	4.8	5,685	67.8	8	0	5,693	67.9
5.	2014	7,817	5,016	227	4.5	5,243	67.1	655	5	5,903	75.5

## **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 2C - DEVELOPMENT OF PAID AND INCURRED HEALTH CLAIMS (000 Omitted)

Section A - Paid Health Claims - Title XVIII

		Cumulative Net Amounts Paid					
		1	2	3	4	5	
	Year in Which Losses Were Incurred	2010	2011	2012	2013	2014	
1.	Prior	825	549	546	539	538	
2.	2010	8,359	10,087	10,061	10,057	10,057	
3.	2011	XXX	19,029	21,386	21,388	21,376	
4.	2012	XXX	XXX	25,404	29,174	29,216	
5.	2013	XXX	XXX	XXX	28,314	32,174	
6.	2014	XXX	XXX	XXX	XXX	0	

#### Section B - Incurred Health Claims - Title XVIII

	Sum of Cumulative Net Amount Paid and Claim Liability, Claim Reserve and Medical Incentive Pool and B Outstanding at End of Year						
	1 2 3 4						
Year in Which Losses Were Incurred	2010	2011	2012	2013	2014		
1. Prior	851	549	546	539	538		
2. 2010	10,673	10 , 154	10,061	10,057	10,057		
3. 2011	XXX	23,566	21,427	21,388	21,376		
4. 2012	XXX	XXX	30,349	29,271	29,216		
5. 2013	XXX	XXX	XXX	32,757	32,559		
6. 2014	XXX	XXX	XXX	XXX	0		

Section C - Incurred Year Health Claims and Claims Adjustment Expense Ratio - Title XVIII

	1	2	3	4	5	6	7	8	9	10
					Claim and Claim				Total Claims and	
Years in which					Adjustment Expense			Unpaid Claims	Claims Adjustment	
Premiums were Earned and Claims			Claim Adjustment	(Col. 3/2)	Payments	(Col. 5/1)		Adjustment	Expense Incurred	(Col. 9/1)
were Incurred	Premiums Earned	Claims Payment	Expense Payments	Percent	(Col. 2 + 3)	Percent	Claims Unpaid	Expenses	(Col. 5+7+8)	Percent
1. 2010	11,661	10,057	379	3.8	10,436	89.5	0	0	10,436	89.5
2. 2011	25,878	21,376	782	3.7	22,158	85.6	0	0	22,158	85.6
3. 2012	34,247	29,216	1,181	4.0	30,397	88.8	0	0	30,397	888
4. 2013	36,555	32,174	1,478	4.6	33,652	92.1	385	(1)	34,036	93.1
5. 2014	353	0	(37)	0.0	(37)	(10.5)	0	0	(37)	(10.5)

## **UNDERWRITING AND INVESTMENT EXHIBIT**

# PART 2C - DEVELOPMENT OF PAID AND INCURRED HEALTH CLAIMS (000 Omitted)

Section A - Paid Health Claims - Grand Total

		Cumulative Net Amounts Paid					
		1	2	3	4	5	
	Year in Which Losses Were Incurred	2010	2011	2012	2013	2014	
1.	Prior	1,456	1,209	1,201	1,191	1, 183	
2.	2010	15,388	17,604	17,530	17,526	17,525	
3.	2011	XXX	25,673	28,459	28,465	28,453	
4.	2012	XXX	XXX	30,888	35,014	35,048	
5.	2013	XXX	XXX	XXX	33,452	37,598	
6.	2014	XXX	XXX	XXX	XXX	5,016	

#### Section B - Incurred Health Claims - Grand Total

	Sum of Cumulative Net Amount Paid and Claim Liability, Claim Reserve and Medical Incentive Pool and Outstanding at End of Year						
	1 2 3 4						
Year in Which Losses Were Incurred	2010	2011	2012	2013	2014		
1. Prior	1,506	1,209	1,201	1,191	1, 183		
2. 2010	18,740	17,678	17,530	17,526	17,525		
3. 2011	XXX	30,984	28,502	28,465	28,453		
4. 2012	XXX	XXX	36,286	35,114	35,048		
5. 2013	XXX	XXX	XXX	38,517			
6. 2014	XXX	XXX	XXX	XXX	5,672		

Section C - Incurred Year Health Claims and Claims Adjustment Expense Ratio - Grand Total

		1	2	3	4	5	6	7	8	9	10
						Claim and Claim				Total Claims and	
	Years in which					Adjustment Expense			Unpaid Claims	Claims Adjustment	
	Premiums were Earned and Claims			Claim Adjustment	(Col. 3/2)	Payments	(Col. 5/1)		Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Premiums Earned	Claims Payment	Expense Payments	Percent	(Col. 2 + 3)	Percent	Claims Unpaid	Expenses	(Col. 5+7+8)	Percent
1	. 2010	23,110	17,525	617	3.5	18,142	78.5	0	0	18,142	78.5
2	. 2011		28,453	1,009	3.5	29,462	80.5	0	0	29,462	80.5
3	. 2012	43,698	35,048	1,396	4.0	36,444	83.4	0	0	36,444	83.4
4	. 2013	44,934	37,598	1,739	4.6	39,337	87.5	393	(1)	39,729	88.4
5	. 2014	8,170	5,016	190	3.8	5,206	63.7	655	5	5,866	71.8

# **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 2D - AGGREGATE RESERVE FOR ACCIDENT AND HEALTH CONTRACTS ONLY

PART 2D - AGGREGATE RESERVE FOR ACCIDENT AND HEALTH CONTRACTS ONLY												
	1 Total	2 Comprehensive (Hospital & Medical)	3  Medicare Supplement	4 Dental Only	5 Vision Only	6 Federal Employees Health Benefits Plan	7 Title XVIII Medicare	8 Title XIX Medicaid	9 Other			
Unearned premium reserves		` '	0						0 (110)			
·			0			0	0		0			
			0	0	0	0	0	0	0			
	0	0	0	0	0	0	0	0	0			
Reserve for rate credits or experience rating refunds (including												
\$	857,453	856,723	0	0	0	0	730	0	0			
Aggregate write-ins for other policy reserves	0	0	0	0	0	0	0	0	0			
Totals (gross)	858,366	857,636	0	0	0	0	730	0	0			
Reinsurance ceded	0	0	0	0	0	0	0	0	0			
Totals (Net)(Page 3, Line 4)	858,366	857,636	0	0	0	0	730	0	0			
Present value of amounts not yet due on claims	0	0	0	0	0	0	0	0	0			
Reserve for future contingent benefits	9.744	9.744	0	0	0	0	0	0	0			
Aggregate write-ins for other claim reserves	0	0	0	0	0	0	0	0	0			
	9 744	9 744	0		0	0	0	 0	0			
	0	0	0	0	0	0	0	0	0			
Totals (Net)(Page 3, Line 7)	9,744	9,744	0	0	0	0	0	0	0			
DETAILS OF WRITE-INS												
Summary of remaining write-ins for Line 5 from overflow page	0	0	0	0	0	0	0	0	0			
Totals (Lines 0501 thru 0503 plus 0598) (Line 5 above)	0	0	0	0	0	0	0	0	0			
	0	0	0	0	0	0	0	0	0			
Totals (Lines 1101 thru 1103 plus 1198) (Line 11 above)	0	0	0	0	0	0	0	0	0			
	Aggregate write-ins for other policy reserves  Totals (gross)  Reinsurance ceded  Totals (Net)(Page 3, Line 4)  Present value of amounts not yet due on claims  Reserve for future contingent benefits  Aggregate write-ins for other claim reserves  Totals (gross)  Reinsurance ceded  Totals (Net)(Page 3, Line 7)  DETAILS OF WRITE-INS  Summary of remaining write-ins for Line 5 from overflow page.  Totals (Lines 0501 thru 0503 plus 0598) (Line 5 above)	Total	1   2     Comprehensive (Hospital & Medical)	Total   Comprehensive (Hospital & Medicar)   Supplement	1	1	1	1	1			

(a) Includes \$ \_\_\_\_\_\_0 premium deficiency reserve.

## **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 3 - ANALYSIS OF EXPENSES

1			YSIS OF EXPENSE			_
		Claim Adjustme 1 Cost Containment Expenses	ent Expenses  2  Other Claim  Adjustment  Expenses	3 General Administrative Expenses	4 Investment Expenses	5 Total
1.	Rent (\$0 for occupancy of			·	·	
	own building)	3.826	1.937	10.516	0	16.279
2.	Salary, wages and other benefits		34,974	189,863		
3.	Commissions (less \$0					
0.	ceded plus \$ 0 assumed)	0	0	96,363	0	96,363
4.	Legal fees and expenses		522		0	· ·
<b>5</b> .	Certifications and accreditation fees		0	0		
6.	Auditing, actuarial and other consulting services		3,647	19,800		
			1, 190	6,459		
7.	Traveling expenses		2,706		0	
8.	Marketing and advertising		2.226			
9.	Postage, express and telephone		, == -		0	
10.	Printing and office supplies		650	3,529		
11.	Occupancy, depreciation and amortization		868	4,711		
12.	Equipment	315	159	866	0	1,340
13.	Cost or depreciation of EDP equipment and software	8,043	4,073	22,110	0	34,226
14.	Outsourced services including EDP, claims, and other services	8,819	44,561	24,611	0	77,991
15.	Boards, bureaus and association fees	132	67	362	0	561
16.	Insurance, except on real estate	1,206	611	3,316	0	5 , 133
17.	Collection and bank service charges	515	261	1,414	0	2,190
18.	Group service and administration fees	167	85	459	0	711
19.	Reimbursements by uninsured plans	0	0	0	0	0
20.	Reimbursements from fiscal intermediaries		0	0	0	0
21.	Real estate expenses		0	0	0	0
22.	Real estate taxes	181	177	760	0	1,118
23.	Taxes, licenses and fees:					
	23.1 State and local insurance taxes	0	0	0	0	0
	23.2 State premium taxes		0		0	74,874
	23.3 Regulatory authority licenses and fees		0		0	752,695
	23.4 Payroll taxes		2,815	12,114	0	17,813
	23.5 Other (excluding federal income and real estate taxes)		0	0	0	0
24.	Investment expenses not included elsewhere		0	0	371	371
25.	Aggregate write-ins for expenses		3,416	14,391	0	30,534
26.	Total expenses incurred (Lines 1 to 25)		104,945	1,268,816		(a)1,505,338
	Less expenses unpaid December 31, current year		1,914	123,142	433	(a)1,303,336
27.	Add expenses unpaid December 31, prior year			50,408	433	·
28. 29.	Amounts receivable relating to uninsured plans		,			,
30.	prior year	0	0	0	0	0
31.	Total expenses paid (Lines 26 minus 27 plus 28 minus 29 plus 30)	128,813	160,056	1,196,082	369	1,485,320
	DETAILS OF WRITE-INS	120,010	100,000	1,100,002	509	1,400,020
2501.	Information Technology	1,031	522	2,835	0	4,388
2502.	Interest	•	21	838	0	900
2503.	Managed Care & Network Access		24	130	0	6,183
	Summary of remaining write-ins for Line 25 from overflow page		2,849	10,588	0	19,063
2599.	Totals (Lines 2501 thru 2503 plus 2598)(Line 25 above)	12,727	3,416	14,391	0	30,534
a) Inclu	des management fees of \$468,616 to			า4,งษา pn-affiliates.	U	30,334

## **EXHIBIT OF NET INVESTMENT INCOME**

	1		2
			Earned During Year
1.			1,619
1.1	·		0
1.2	Other bonds (unaffiliated) (a)		0
1.3	Bonds of affiliates		0
2.1	Preferred stocks (unaffiliated)		0
2.11			0
2.2	Common stocks (unaffiliated)		0
2.21	Common stocks of affiliates		0
3.	Mortgage loans		0
4. 5			0
6	Contract Loans		1,136
7	Cash, cash equivalents and short-term investments		0
8.	Other invested assets (1)		0
9.	Aggregate write-ins for investment income		0
10.		,755	2.755
11.	Investment expenses	_	,
12.	Investment taxes, licenses and fees, excluding federal income taxes		
13.	Interest expense		,
14.	Depreciation on real estate and other invested assets		` '
15.	Aggregate write-ins for deductions from investment income		
16.	Total deductions (Lines 11 through 15)		
17.	Net investment income (Line 10 minus Line 16)		2,384
	DETAILS OF WRITE-INS		
0901.			
0902.			
0903.			
0998.	Summary of remaining write-ins for Line 9 from overflow page		0
)999.	Totals (Lines 0901 thru 0903 plus 0998) (Line 9, above)	0	0
1501.			
1502.			
1503.			
1598.	, ,		0
1599.	Totals (Lines 1501 thru 1503 plus 1598) (Line 15, above)		0
) Inclu	udes \$	ed int	erest on purchases.
	udes \$		
•	ides \$		·
		ea int	erest on purchases.
	udes \$		
) Inclu	udes \$	ed int	erest on purchases.
) Inclu	des \$0 accrual of discount less \$		
	udes \$371 investment expenses and \$0 investment taxes, licenses and fees, excluding federal income taxe regated and Separate Accounts.	es, att	ributable to
ı) Inclu	udes \$0 interest on surplus notes and \$		
) Inclu	udes \$0 depreciation on real estate and \$0 depreciation on other invested assets.		
i) iricit	uco y		

**EXHIBIT OF CAPITAL GAINS (LOSSES)** 

EXHIBIT OF CAPITAL GAINS (LOSSES)											
		1	2	3	4	5					
				Total Realized Capital	Change in	Change in Unrealized					
		Realized Gain (Loss)	Other Realized	Gain (Loss)	Unrealized Capital	Foreign Exchange					
		On Sales or Maturity	Adjustments	(Columns 1 + 2)	Gain (Loss)	Capital Gain (Loss)					
1.	U.S. Government bonds										
1.1	Bonds exempt from U.S. tax										
1.2	Other bonds (unaffiliated)										
1.3	Bonds of affiliates										
2.1	Preferred stocks (unaffiliated)										
2.11	Preferred stocks of affiliates										
2.2	Common stocks (unaffiliated)										
2.21	Common stocks of affiliates										
3.	Mortgage loans										
4.	Real estate										
5.	Contract loans										
6.	Cash, cash equivalents and short-term investments										
7.	Derivative instruments										
8.	Other invested assets										
9.	Aggregate write-ins for capital gains (losses)										
10.	Total capital gains (losses)										
	DETAILS OF WRITE-INS										
0901.											
0902.											
0903.											
0998.	Summary of remaining write-ins for Line 9 from overflow page										
0999.	Totals (Lines 0901 thru 0903 plus 0998) (Line 9, above)										

## **EXHIBIT OF NON-ADMITTED ASSETS**

		1 Current Year Total Nonadmitted Assets	2 Prior Year Total Nonadmitted Assets	3 Change in Total Nonadmitted Assets (Col. 2 - Col. 1)
1.	Bonds (Schedule D)	_	Nonadmilled Assets	(COI. 2 - COI. 1)
	Stocks (Schedule D):			
۷.	2.1 Preferred stocks	0	0	0
	2.2 Common stocks	_	0	
3.	Mortgage loans on real estate (Schedule B):			0
Э.	3.1 First liens	0	0	0
	3.2 Other than first liens.		0	0
4.	Real estate (Schedule A):			
٦.	4.1 Properties occupied by the company	0	0	0
	4.2 Properties held for the production of income.			0
	4.3 Properties held for sale		0	0
5.	Cash (Schedule E - Part 1), cash equivalents (Schedule E - Part 2) and short-term investments			0
	(Schedule DA)			
6.	Contract loans		0	
7.	Derivatives (Schedule DB)			0
8.	Other invested assets (Schedule BA)			0
9.	Receivables for securities		0	
10.	Securities lending reinvested collateral assets (Schedule DL)		0	
11.	Aggregate write-ins for invested assets			
12.	Subtotals, cash and invested assets (Lines 1 to 11)			
13.	Title plants (for Title insurers only)			
14.	Investment income due and accrued	.  0	0	0
15.	Premiums and considerations:			
	15.1 Uncollected premiums and agents' balances in the course of collection			
	15.2 Deferred premiums, agents' balances and installments booked but deferred and not yet due		0	0
	15.3 Accrued retrospective premiums	0	0	0
16.	Reinsurance:			
	16.1 Amounts recoverable from reinsurers		0	
	16.2 Funds held by or deposited with reinsured companies		0	
	16.3 Other amounts receivable under reinsurance contracts			
17.	Amounts receivable relating to uninsured plans		6, 197	6, 197
18.1	Current federal and foreign income tax recoverable and interest thereon	0	0	0
18.2	Net deferred tax asset		0	0
19.	Guaranty funds receivable or on deposit	0	0	0
20.	Electronic data processing equipment and software		0	0
21.	Furniture and equipment, including health care delivery assets		0	0
22.	Net adjustment in assets and liabilities due to foreign exchange rates		0	0
23.	Receivable from parent, subsidiaries and affiliates		0	0
24.	Health care and other amounts receivable		167,640	(225,465
25.	Aggregate write-ins for other than invested assets	898	464	(434
26.	Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 12 to 25)	394,003	193,054	(200,949
27.	From Separate Accounts, Segregated Accounts and Protected Cell Accounts	0	0	0
28.	Total (Lines 26 and 27)	394,003	193,054	(200,949
4404	DETAILS OF WRITE-INS			
1101. 1102.				+
1103.			0	0
1198.	Summary of remaining write-ins for Line 11 from overflow page		0	0
1199.	Totals (Lines 1101 thru 1103 plus 1198)(Line 11 above)	0	0	0
2501.	Prepaid Expenses		464	(434
2502.				
2503.			-	
2598.	Summary of remaining write-ins for Line 25 from overflow page	.  0	0	0

# 17

# **EXHIBIT 1 - ENROLLMENT BY PRODUCT TYPE FOR HEALTH BUSINESS ONLY**

		Total Members at End of						
Source of Enrollment	1 Prior Year	2 First Quarter	3 Second Quarter	4 Third Quarter	5 Current Year	Current Year Member Months		
Source of Enformment	FIIOI Teal	First Quarter	Second Quarter	mild Quarter	Current real	Weitiber Worldis		
Health Maintenance Organizations	5,859	1,778	1,791	1,811	1,908	21,727		
Provider Service Organizations	0	0	0	0	0	0		
Preferred Provider Organizations	0	0	0	0	0	0		
4. Point of Service	0	0	0	0	0	0		
5. Indemnity Only	0	0	0	0	0	0		
Aggregate write-ins for other lines of business.	0	0	0	0	0	0		
7. Total	5,859	1,778	1,791	1,811	1,908	21,727		
DETAILS OF WRITE-INS								
0601.								
0602.								
0603.								
0698. Summary of remaining write-ins for Line 6 from overflow page	0	0	0	0	0	0		
0699. Totals (Lines 0601 thru 0603 plus 0698) (Line 6 above)	0	0	0	0	0	0		

UNITEDHEALTHCARE OF ARKANSAS, INC.

# NOTES TO STATUTORY BASIS FINANCIAL STATEMENTS AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2014 AND 2013

#### 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### **Organization and Operation**

UnitedHealthcare of Arkansas, Inc. (the "Company"), licensed as a health maintenance organization ("HMO"), offers its enrollees a variety of managed care programs and products through contractual arrangements with health care providers. The Company is a wholly owned subsidiary of UnitedHealthcare, Inc. ("UHC"). UHC is a wholly owned subsidiary of United HealthCare Services, Inc. ("UHS"), an HMO management corporation that provides services to the Company under the terms of a management agreement. UHS is a wholly owned subsidiary of UnitedHealth Group Incorporated ("UnitedHealth Group"). UnitedHealth Group is a publicly held company trading on the New York Stock Exchange.

The Company was incorporated on September 27, 1990, as an HMO and operations commenced in April 1992. The Company is certified as an HMO by the Arkansas Insurance Department (the "Department"). The Company has entered into contracts with physicians, hospitals, and other health care provider organizations to deliver health care services for all enrollees. The Company is licensed in the state of Arkansas.

In 2013 the Company served as a plan sponsor offering Medicare Advantage and Medicare Part D prescription drug insurance coverage ("Medicare Part D program") under a contract with the Centers for Medicare and Medicaid Services ("CMS"). Under the Medicare Part D program, there are seven separate elements of payment received by the Company during the plan year; these payment elements are CMS premium, member premium, CMS low-income premium subsidy, CMS catastrophic reinsurance subsidy, CMS low-income member cost-sharing subsidy, CMS risk share, and the CMS Coverage Gap Discount Program. Each component of the Medicare Part D program is further defined throughout Note 1.

The Company elected not to submit a bid to the CMS for the Medicare Advantage and Medicare Part D Programs for the 2014 contract year. This required no regulatory approval. As of December 31, 2014, membership and direct premiums written decreased by 67.4% and 81.4%, respectively, as a result of exiting these product lines. The Company is committed to maintaining adequate operating cash and required capital and surplus levels to fund the run-out operations. In addition, the Company is part of a Holding Company System which the parent has committed to and has the financial resources for this Company to meet all of its financial obligations. In the event of an immediate and material cash demand, a surplus infusion would b executed to address cash requirements. There are no restrictions which would preclude this from happening in a timely manner.

#### A. Accounting Practices

The statutory basis financial statements of the Company are presented on the basis of accounting practices prescribed or permitted by the Department.

The Department recognizes only statutory accounting practices, prescribed or permitted by the State of Arkansas, for determining and reporting the financial condition and results of operations of an HMO, for determining its solvency under Arkansas Insurance Law. The state prescribes the use of the National Association of Insurance Commissioners' ("NAIC") Accounting Practices and Procedures manual ("NAIC SAP") in effect for the accounting periods covered in the statutory basis financial statements.

The Department has approved certain permitted accounting practices that differ from those found in the NAIC SAP. The Department has determined that the Company's investments in the investment pool administered by UHS should be considered an investment in "one person" and is to be limited to no more than 5% of the Company's total admitted assets, pursuant to Arkansas Code Annotated (ACA) 23-63-805(1)(A), unless the commissioner authorizes the Company to exceed the statutory limit. The Company requested permission to exceed the statutory limit, and the Department has agreed to allow the Company to invest up to 20% of the Company's total admitted assets in the UHS investment pool. No investments exceeded the 20% statutory limit at December 31, 2014 and December 31, 2013, respectively, and accordingly, no nonadmitted assets are reflected in unassigned surplus in the statutory basis financial statements. Had the 5% limit per ACA 23 63-805(1)(A) been followed, there would have been no adjustment required to total admitted assets or total capital and surplus because the Company's investments in the investment pool were below 5% as of December 31, 2014 and December 31, 2013, respectively. No significant differences exist between practices prescribed or permitted by the State of Arkansas and those prescribed or permitted by the NAIC SAP which materially affect the statutory basis net income and capital and surplus as illustrated in the table below:

Net Income		State of Domicile	2014	2013
Net income	,			
(1)	Company state basis	Arkansas	\$ 629,040	\$ 1,885,748
(2)	State prescribed practices that increase/(decrease) NAIC SAP: None	Arkansas		
(3)	State permitted practices that increase/(decrease) NAIC SAP: None	Arkansas		
(4)	NAIC SAP (1-2-3=4)	Arkansas	\$ 629,040	\$ 1,885,748
Surplus				
(5)	Company state basis	Arkansas	\$ 7,794,223	\$ 9,106,702
(6)	State prescribed practices that increase/(decrease) NAIC SAP: None	Arkansas		
(7)	State permitted practices that increase/(decrease) NAIC SAP: None	Arkansas		
(8)	NAIC SAP (5-6-7=8)	Arkansas	\$ 7,794,223	\$ 9,106,702

#### B. Use of Estimates in the Preparation of the Statutory Basis Financial Statements

The preparation of these statutory basis financial statements in conformity with the NAIC Annual Statement Instructions and the NAIC SAP include certain amounts that are based on the Company's estimates and judgments. These estimates require the Company to apply complex assumptions and judgments, often because the Company must make estimates about the effects of matters that are inherently uncertain and will change in subsequent periods. The most significant estimates relate to hospital and medical benefits, claims unpaid, and aggregate health policy reserves (including medical loss ratio rebates) and aggregate health claim reserves (collectively known as "aggregate health reserves"). The Company adjusts these estimates each period as more current information becomes available. The impact of any changes in estimates is included in the determination of net income in the period in which the estimate is adjusted.

#### C. Accounting Policy

**Basis of Presentation** — The Company prepares its statutory basis financial statements on the basis of accounting practices prescribed or permitted by the Department. These statutory practices differ from accounting principles generally accepted in the United States of America ("GAAP").

Accounting policy disclosures that are required by the NAIC Annual Statement instructions are as follows:

- (1–2) Bonds and short-term investments are stated at amortized cost if they meet NAIC designation of one or two and stated at the lower of amortized cost or fair value if they meet an NAIC designation of three or higher. Amortization of bond premium or accretion of discount is calculated using the constant-yield interest method. Bonds and short-term investments are valued and reported using market prices published by the Securities Valuation Office of the NAIC ("SVO") in accordance with the NAIC Valuations of Securities manual prepared by the SVO or an external pricing service;
- (3–4) The Company holds no common or preferred stock;
- (5) The Company holds no mortgage loans on real estate;
- (6) The Company holds no loan-backed securities;
- (7) The Company holds no investments in subsidiaries, controlled, or affiliated entities;

- (8) The Company has no investment interests with respect to joint ventures, partnerships, or limited liability companies;
- (9) The Company holds no derivatives;
- (10) Premium deficiency reserves and the related expenses are recognized when it is probable that expected future health care expenses, claims adjustment expenses ("CAE"), direct administration costs, and an allocation of indirect administration costs under a group of existing contracts will exceed anticipated future premiums and reinsurance recoveries considered over the remaining lives of the contracts, and are recorded as aggregate health policy reserves in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Indirect administration costs arise from activities that are not specifically identifiable to a specific group of existing contracts, and therefore, those costs are fully allocated among the various contract groupings. The allocation of indirect administration costs to each contract grouping is made proportionately to the expected margins remaining in the premiums after future health care expenses, CAE, and direct administration costs are considered. The methods for making such estimates and for establishing the resulting reserves are periodically reviewed and updated, and any adjustments are reflected as an increase or decrease in reserves for accident and health contracts in the accompanying statutory basis statements of operations in the period in which the change in estimate is identified. The Company anticipates investment income as a factor in the premium deficiency calculation (see Note 30);
- (11) CAE are those costs expected to be incurred in connection with the adjustment and recording of accident and health claims. Pursuant to the terms of the management agreement (see Note 10), the Company pays a management fee to UHS in exchange for administrative and management services. A detailed review of the administrative expenses of the Company and UHS is performed to determine the allocation between CAE and general administrative expenses to be reported in the statutory basis statement of operations. It is the responsibility of UHS to pay CAE in the event the Company ceases operations. The Company has recorded an estimate of unpaid claims adjustment expenses associated with incurred but unpaid claims, which is included in unpaid claims adjustment expenses due or accrued in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Management believes the amount of the liability for unpaid claims adjustment expenses as of December 31, 2014 is adequate to cover the Company's cost for the adjustment and recording of unpaid claims; however, actual expenses may differ from those established estimates. Adjustments to the estimates for unpaid claims adjustment expenses are reflected in operating results in the period in which the change in estimate is identified;
- (12) The Company does not carry any fixed assets on the statutory basis financial statements;
- (13) Health care receivables consist of pharmacy rebates receivable estimated based on the most currently available data from the Company's claims processing systems and from data provided by the Company's affiliated pharmaceutical benefit manager, OptumRx, Inc. ("OptumRx"). Health care receivables also include claim overpayments to providers, hospitals and other health care organizations. Health care receivables are considered nonadmitted assets for statutory purposes if they do not meet admissibility requirements. Accordingly, the Company has excluded receivables that do not meet the admissibility criteria from the statutory basis statements of admitted assets, liabilities, and capital and surplus (see Note 28).

The Company has also deemed the following to be significant accounting policies and differences between statutory practices and GAAP:

#### **ASSETS**

#### Cash and Invested Assets

- Bonds include U.S. government and agency securities with a maturity of greater than one year at the time of purchase;
- Certain debt investments categorized as available for sale or held to maturity are presented at the lower of amortized cost or fair value in accordance with the NAIC designations in the statutory basis financial statements, whereas under GAAP, these investments are shown at fair value or amortized cost, respectively;
- Cash and short-term investments in the statutory basis financial statements represent cash balances and investments with original maturities of one year or less from the time of acquisition, whereas under GAAP, the corresponding caption of cash, cash equivalents, and short-term investments includes cash balances and investments that will mature in one year or less from the balance sheet date;

- Cash represents cash held by the Company in disbursement accounts. Claims and other payments
  are made from the disbursement accounts daily. Cash overdrafts are a result of timing differences
  in funding disbursement accounts for claims payments;
- Outstanding checks are required to be netted against cash balances or presented as cash
  overdrafts if in excess of cash balances in the statutory basis statements of admitted assets,
  liabilities, and capital and surplus as opposed to being presented as other liabilities under GAAP;
- Short-term investments represent money market instruments with a maturity of greater than three months but less than one year at the time of purchase. Short-term investments consist of the Company's share of an investment pool sponsored and administered by UHS. The investment pool consists principally of investments with original maturities of less than one year, with the average life of the individual investments being less than 60 days. The Company's share of the pool represents an undivided ownership interest in the pool and is immediately convertible to cash at no cost or penalty. The participants within the pool have an individual fund number to track those investments owned by the Company. In addition, the Company is listed as a participant in the executed custodial agreement between UHS and the custodian whereby the Company's share in the investment pool is segregated and separately maintained. The pool is primarily invested in government obligations, commercial paper, certificates of deposit, and short-term agency notes and is recorded at cost or amortized cost. Interest income from the pool accrues daily to participating members based upon ownership percentage;
- Realized capital gains and losses on sales of investments are calculated based upon specific identification of the investments sold. These gains and losses are reported as net realized capital gains less capital gains tax in the statutory basis statements of operations;
- The Company continually monitors the difference between amortized cost and estimated fair value of its investments. If any of the Company's investments experience a decline in value that the Company has determined is other-than-temporary, or if the Company has determined it will sell a security that is in an impaired status, the Company will record a realized loss in net realized capital gains less capital gains tax in the statutory basis statements of operations. The new cost basis is not changed for subsequent recoveries in fair value. The prospective adjustment method is utilized for mortgage-backed securities for periods subsequent to the loss recognition. The Company has not recorded any other-than-temporary impairments for the years ended December 31, 2014 and 2013;
- The statutory basis statements of cash flows reconciles cash and short-term investments with original maturities of one year or less from the time of acquisition; whereas under GAAP, cash flows reconcile the corresponding captions of cash and cash equivalents with maturities of three months or less. Short-term investments with a final maturity of one year or less from the balance sheet date are not included in the reconciliation of GAAP cash flows. The statutory basis statements of cash flows are prepared in accordance with the NAIC Annual Statement Instructions.

#### Other Assets

- Investment Income Due and Accrued Investment income earned and due as of the reporting
  date, in addition to investment income earned but not paid or collected until subsequent periods, is
  reported as investment income due and accrued in the statutory basis statements of admitted
  assets, liabilities, and capital and surplus. The Company evaluates the collectability of the amounts
  due and amounts determined to be uncollectible are written off in the period in which the
  determination is made.
- Uncollected Premiums The Company reports uncollected premium balances from its insured
  members as uncollected premium balances in the statutory basis statements of admitted assets,
  liabilities, and capital and surplus. Uncollected premium balances that are over 90 days past due,
  with the exception of amounts due from government insured plans, are considered nonadmitted
  assets. In addition to those balances, current balances are also considered nonadmitted if the
  corresponding balance greater than 90 days past due is deemed more than inconsequential.
- Amounts Receivable Relating to Uninsured Plans Receivables for amounts held under uninsured plans represent the cost reimbursement under the Medicare Part D program for the catastrophic reinsurance subsidy and the low-income member cost-sharing subsidy. The Company is fully reimbursed by CMS for costs incurred for these contract elements, and accordingly, there is no insurance risk to the Company. Amounts received for these subsidies are received monthly and are not reflected as net premium income, but rather are accounted for as deposits. The Patient Protection and Affordable Care Act and its related reconciliation act ("Health Reform Legislation") mandate consumer discounts of 50% on brand name prescription drugs for Part D plan participants in the coverage gap ("Coverage Gap Discount Program" or "CGDP"). These discounts are prefunded by CMS, and ultimately reimbursed by pharmaceutical manufacturers. The Company solely administers the application of these funds and has no insurance risk. If the Company incurs costs either in excess of or less than these subsidies, a corresponding receivable is recorded in amounts receivable relating to uninsured plans in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Related cash flows are presented within operating expenses paid within cash provided by operations in the statutory basis statements of cash flows.

- Net Deferred Tax Asset Statutory accounting provides for an amount to be recorded for deferred taxes on temporary differences between the financial reporting and tax bases of assets and liabilities, subject to a valuation allowance and admissibility limitations on deferred tax assets (see Note 9). In addition, under statutory accounting, the change in deferred tax assets and liabilities is recorded directly to unassigned surplus and deferred tax assets are subject to a valuation allowance and admissibility limitations of the assets in the statutory basis financial statements, whereas under GAAP, the change in deferred tax assets and liabilities is recorded as a component of the income tax provision within the income statement and is based on the ultimate recoverability of the deferred tax assets. Based on the admissibility criteria under statutory accounting, any deferred tax assets determined to be nonadmitted are charged directly to surplus and excluded from the statutory basis financial statements, whereas under GAAP, such assets are included in the balance sheets.
- Receivables from Parent, Subsidiaries, and Affiliates, Net In the normal course of business, the Company has various transactions with related parties (see Note 10). The Company reports any unsettled amounts due as receivables from parent, subsidiaries, and affiliates, net, in the statutory basis statements of admitted assets, liabilities, and capital and surplus. The Company has excluded receivables that do not meet the admissibility criteria from the statutory basis statements of admitted assets, liabilities, and capital and surplus.

#### **LIABILITIES**

Claims Unpaid and Aggregate Health Reserves — Claims unpaid and aggregate health reserves
include claims processed but not yet paid, estimates for claims received but not yet processed,
estimates for the costs of health care services enrollees have received but for which claims have
not yet been submitted, and payments and liabilities for physician, hospital, and other medical costs
disputes.

The estimates for incurred but not yet reported claims are developed using an actuarial process that is consistently applied, centrally controlled, and automated. The actuarial models consider factors such as historical submission and payment data, cost trends, customer and product mix, seasonality, utilization of health care services, contracted service rates, and other relevant factors. The Company estimates such liabilities for physician, hospital, and other medical cost disputes based upon an analysis of potential outcomes, assuming a combination of litigation and settlement strategies. These estimates may change as actuarial methods change or as underlying facts upon which estimates are based change. The Company did not change actuarial methods during 2014 and 2013. Management believes the amount of claims unpaid and aggregate health reserves is a best estimate for the Company's liability for unpaid claims and aggregate health reserves as of December 31, 2014; however, actual payments may differ from those established estimates. Adjustments to claims unpaid estimates and aggregate health reserves are reflected in the statutory basis statement of operations in the period in which the change in estimate is identified.

The Company contracts with hospitals, physicians, and other providers of health care under capitated or discounted fee for service arrangements, including a hospital per diem to provide medical care services to enrollees. Some of these contracts are with related parties (see Note 10). Capitated providers are at risk for the cost of medical care services provided to the Company's enrollees; however, the Company is ultimately responsible for the provision of services to its enrollees should the capitated provider be unable to provide the contracted services.

- Incentive Pool The Company has agreements with certain independent physicians and physician network organizations that provide for the establishment of a fund into which the Company places monthly premiums payable for members assigned to the physician. The Company manages the disbursement of funds from this account as well as reviews the utilization of nonprimary care medical services of members assigned to the physicians. Any surpluses or deficits in the fund are shared by the Company and the physician based upon predetermined risk-sharing percentage and the liability is included in accrued medical incentive pool and bonus amounts in the statutory basis statements of admitted assets, liabilities, and capital and surplus, and the corresponding expense or reduction to expense is included in incentive pool, withhold adjustments, and bonus amounts in the statutory basis statements of operations.
- Reserve for Experience Rated Refunds A liability is established for estimated premium
  refunds on experience rated contracts based on actuarial methods and assumptions and minimum
  loss ratio requirements. The liability also includes the estimated rebate on the commercial health
  products, for which the medical loss ratios on fully insured products, as calculated under the Health
  Reform Legislation (see Note 14) and implementing regulations, fall below certain targets. The
  Company is required to rebate the ratable portions of the premiums annually.

- Medical Risk Share Medicare Part D The Company has settlements with CMS based on whether the ultimate per member per month ("PMPM") benefit costs of any Medicare Part D program regional plan varies more than 5% above or below the level estimated in the original bid submitted by the Company and approved by CMS in 2014 and 2013. The estimated risk share adjustment of \$730 and \$0 in 2014 and 2013, respectively, is recorded as aggregate health policy reserves in the statutory basis statements of admitted assets, liabilities, and capital and surplus with the corresponding change in the balance reflected as a decrease to change in unearned premium reserves and reserve for rate credits in the statutory basis statements of operations.
- **Unearned Premiums** Unearned premiums are established for the portion of premiums received during the current period that are partially unearned at the end of the period and are included in aggregate health policy reserves in the statutory basis statements of admitted assets, liabilities, and capital and surplus.
- **Premiums Received in Advance** Premiums received in full during the current period that are not due until future periods are recorded as premiums received in advance in the statutory basis statements of admitted assets, liabilities, and capital and surplus.
- General Expenses Due or Accrued General expenses that are due as of the reporting date in
  addition to general expenses that have been incurred but are not due until a subsequent period are
  reported as general expenses due or accrued in the statutory basis statements of admitted assets,
  liabilities, and capital and surplus. General expenses due or accrued also include the unpaid portion
  of the contributions required under the Affordable Care Act risk adjustment and reinsurance
  programs (see Note 24).
- Remittances and Items Not Allocated Remittances and items not allocated generally represent monies received from policyholders for monthly premium billings or providers that have not been specifically identified or applied prior to year-end. The majority is from monies received in the lockbox account on the last day of the year.
- Liability for Amounts Held under Uninsured Plans Liabilities for amounts held under uninsured plans represent the cost reimbursement under the Medicare Part D program for the catastrophic reinsurance subsidy and the low-income member cost-sharing subsidy. The Company is fully reimbursed by CMS for costs incurred for these contract elements, and accordingly, there is no insurance risk to the Company. Amounts received for these subsidies are received monthly and are not reflected as net premium income, but rather are accounted for as deposits. Health Reform Legislation mandates the Coverage Gap Discount Program. These discounts are pre-funded by CMS, and ultimately reimbursed by pharmaceutical manufacturers. The Company solely administers the application of these funds and has no insurance risk. If the Company incurs costs either in excess of or less than these subsidies, a corresponding payable is recorded in liability for amounts held under uninsured plans in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Related cash flows are presented within operating expenses paid within cash provided by operations in the statutory basis statements of cash flows.
- Section 1343 ACA Risk Adjustment Payable The Company has established a payable pursuant to Section 1343 of the ACA. Premium adjustments related to the risk adjustment program are accounted for as premium subject to redetermination. Premium adjustments are based upon the risk scores (health status) of enrollees participating in risk adjustment covered plans, rather than the actual loss experience of the insured. A risk adjustment payable is recorded when the Company estimates its average actuarial risk score for policies included in this program is lower than the average actuarial risk scores in that market and state risk pool (see Note 24).

### CAPITAL AND SURPLUS AND MINIMUM STATUTORY REQUIREMENTS

- Nonadmitted Assets Certain assets, including certain aged premium receivables, certain health
  care receivables, prepaid expenses, and amounts receivable relating to uninsured plans, are
  considered nonadmitted assets for statutory purposes and are excluded from the statutory basis
  statements of admitted assets, liabilities, and capital and surplus and charged directly to
  unassigned surplus. Under GAAP, such assets are included in the balance sheets.
- Restricted Cash Reserves The Company held regulatory deposits in the amount of \$310,386 and \$322,267 as of December 31, 2014 and 2013, respectively, in compliance with the state requirements for qualification purposes as a domestic insurer and foreign insurer. These restricted cash reserves consist principally of government obligations and are stated at amortized cost, which approximates fair value. These reserves are included in bonds in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Interest earned on these deposits accrues to the Company.
- **Minimum Capital and Surplus** Under the laws of the State of Arkansas, the Department requires the Company to maintain a minimum capital and surplus of \$100,000. The Company has \$7,794,223 and \$9,106,702 in total statutory basis capital and surplus as of December 31, 2014 and 2013, respectively, which is in compliance with the required amount.

Risk-based capital ("RBC") is a regulatory tool for measuring the minimum amount of capital appropriate for a managed care organization to support its overall business operations in consideration of its size and risk profile. The Department requires the Company to maintain minimum capital and surplus equal to the greater of the state statute as outlined above or the level needed to avoid action pursuant to the trend test in the RBC formula. The Company is in compliance with the required amount.

Aggregate Write-ins for Special Surplus Funds — The Company is subject to an annual fee
under section 9010 of the Patient Protection and ACA. Under statutory accounting, an amount
equal to the estimated subsequent year fee must be apportioned out of unassigned surplus and
reported as aggregate write-ins for special surplus funds, whereas under GAAP, no such special
surplus designation is required.

#### STATEMENTS OF OPERATIONS

• Net Premium Income and Change in Unearned Premium Reserves and Reserve for Rate Credits — Revenues consist of net premium income that is recognized in the period in which enrollees are entitled to receive health care services. Net premium income is shown net of reinsurance premiums paid and incurred. The unexpired portion of accident and health insurance premiums received is recorded as unearned premium; the corresponding change in unearned premium from year to year is reflected as a change in unearned premium reserves and reserve for rate credits in the statutory basis statements of operations. Under GAAP, the change in unearned premium from year to year is reported through premium income.

Commercial health plans with medical loss ratios on fully insured products, as calculated under the definitions in Health Reform Legislation (see Note 14) and implementing regulations, that fall below certain targets are required to rebate ratable portions of premiums annually. The Company classifies its estimated rebates as change in unearned premium reserves and reserves for rate credits in the statutory basis statements of operations.

Net premium income includes the Medicare Advantage CMS premium, and the premium under the Medicare Part D program, which includes, CMS premium, member premium, and low-income premium subsidy for the Company's insurance risk coverage. Net premium income is recognized ratably over the period in which eligible individuals are entitled to receive health care services and prescription drug benefits. The Company estimates retrospective premium adjustments based on guidelines determined by CMS (see Note 24).

CMS deploys a risk adjustment model that apportions premiums paid to all health plans according to health severity and certain demographic factors. The CMS risk adjustment model pays more for members whose medical history indicates they have certain medical conditions. Under this risk adjustment methodology, CMS calculates the risk-adjusted premium payment using diagnosis data from hospital inpatient, hospital outpatient, and physician treatment settings. The Company and health care providers collect, capture, and submit the necessary and available diagnosis data to CMS within prescribed deadlines. The Company estimates risk adjustment revenues based upon the diagnosis data submitted and expected to be submitted to CMS. The Company recognizes such changes when the amounts become determinable and supportable and collectability is reasonably assured. The estimated risk-adjusted payments (due from)/due to the Company at December 31, 2014 and 2013, were (\$329,140) and \$616,154, respectively, and are recorded as uncollected premiums in the statutory basis statements of admitted assets, liabilities, and capital and surplus. The Company recognized \$364,251 and \$82,679 for changes in prior year Medicare risk factor estimates during the years ended December 31, 2014 and 2013, respectively, which is recorded as net premium income within the statutory basis statements of operations.

Total Hospital and Medical Expenses — Total hospital and medical expenses include claims
paid, claims processed but not yet paid, estimates for claims received but not yet processed,
estimates for the costs of health care services enrollees have received but for which claims have
not yet been submitted, and payments and liabilities for physician, hospital, and other medical costs
disputes.

Total hospital and medical expenses also include amounts incurred for incentive pool, withhold adjustments, and bonus amounts that are based on the underlying contractual provisions with the respective providers.

General Administrative Expenses — Pursuant to the terms of the management agreement (see
Note 10), the Company pays a management fee to UHS in exchange for administrative and
management services. Costs for items not included within the scope of the management agreement
are directly expensed as incurred. Premium taxes are also a component of general administrative
expenses. A detailed review of the administrative expenses of the Company and UHS is performed
to determine the allocation between claims adjustment expenses and general administrative
expenses to be reported in the statutory basis statements of operations.

The Company is subject to an annual fee under section 9010 of the ACA. A health insurance entity's annual fee becomes payable once the entity provides health insurance for any U.S. health risk for each calendar year beginning on or after January 1, 2014. Under statutory accounting, the entire amount of the estimated annual fee expense is recognized on January 1 of the fee year in general administrative expenses in the statutory basis statements of operations, whereas under GAAP, a deferred asset is created on January 1 of the fee year which is amortized to expense on a straight-line basis.

- Net Investment Income Earned Net investment income earned includes investment income
  collected during the period, as well as the change in investment income due and accrued on the
  Company's holdings. Amortization of premium or discount on bonds and certain external
  investment management costs are also included in net investment income earned (see Note 7).
- Comprehensive income and its components are not separately presented in the statutory basis financial statements, whereas under GAAP, it is a requirement to present comprehensive income and its components in the financial statements.

#### **REINSURANCE**

- Reinsurance Ceded The Company has an insolvency-only reinsurance agreement.
- Ceded Reinsurance Premiums Payable Under the Company's insolvency-only reinsurance
  agreement 0.1% of net premium income is ceded to UnitedHealthcare Insurance Company
  ("UHIC"). The ceded reinsurance premiums payable balance represents amounts due to the
  reinsurer for coverage which will be paid based on the contract terms.

#### **OTHER**

Vulnerability Due to Certain Concentrations — The Company is subject to substantial federal
and state government regulation, including licensing and other requirements relating to the offering
of the Company's existing products in new markets and offerings of new products, both of which
may restrict the Company's ability to expand its business.

The Company has one customer that accounted for 51% and 11% of total direct premiums written for the years ended December 31, 2014 and 2013, respectively. The Company has one customer that accounted for 16% and 39% of gross uncollected premiums as of December 31, 2014 and 2013, respectively.

Direct premiums written and uncollected premiums from members and CMS related to Medicare Advantage and the Medicare Part D program as a percentage of total direct premiums written and total uncollected premiums are 4% and 83% as of December 31, 2014 and 81% and 62% as of December 31, 2013, respectively.

Recently Issued Accounting Standards — In June 2014, the NAIC adopted Statement of Statutory Accounting Principles ("SSAP") No. 106, Affordable Care Acts Assessments, effective January 1, 2014. The new standard incorporates guidance previously included in SSAP No. 35R, Guaranty Fund and Other Assessments for the accounting and disclosure requirements of the ACA Section 9010 assessment. The Company adopted SSAP No. 106 in 2014 and the impact is disclosed in Note 22.

In December 2014, the NAIC SSAP No. 107, *Accounting for the Risk-Sharing Provisions of the Affordable Care Act*, effective January 1, 2014. The new standard incorporates guidance previously included in INT 13-04: *Accounting for the Risk-Sharing Provisions of the Affordable Care Act* for the statutory accounting principles and disclosure requirements for the risk-sharing provisions of the ACA. The Company adopted SSAP No. 107 in 2014, and the impact to the financial statements is outlined in Note 24.

#### 2. ACCOUNTING CHANGES AND CORRECTION OF ERRORS

No changes in accounting principles have been recorded during the years ended December 31, 2014 and 2013.

#### 3. BUSINESS COMBINATIONS AND GOODWILL

**A–D.** The Company was not party to a business combination during the years ended December 31, 2014 and 2013, and does not carry goodwill in its statutory basis statements of admitted assets, liabilities, and capital and surplus.

#### 4. DISCONTINUED OPERATIONS

(1–5) The Company did not discontinue any operations during 2014 and 2013; however, the Company did make the decision to discontinue offering the Medicare product effective January 1, 2014 (see Note 1).

#### 5. INVESTMENTS

The Company does not have any gross realized gains or losses at December 31, 2014 and 2013. Total proceeds on the sale of short-term investments were \$6,729,621 and \$38,717,373 in 2014 and 2013, respectively.

As of December 31, 2014 and 2013, the amortized cost, fair value, and gross unrealized holding gains and losses of the Company's investments, excluding cash of \$6,387,947 and \$11,168,870 respectively, are as follows:

		2014								
	Uı		(	Gross Gross Unrealized Unrealized Holding Holding Losses Gains <1 year				Gross Unrealized		
			Un							
			Н			Holding Losses > 1 year			Fair	
			(						Value	
U.S. government and agency securities	\$	310,386	\$	606	\$	-	\$	-	\$	310,992
Money-market funds		211,799				-		-		211,799
Total bonds and short-term investments	\$	522,185	\$	606	\$	-	\$		\$	522,791

		2014							
	Amortized Cost	Gross Unrealized Holding Gains		Gross Unrealized Holding Losses > 1 year	Fair Value				
Less than one year	522,185	606			522,791				
Total bonds and short-term investments	\$ 522,185	\$ 606	\$ -	\$ -	\$ 522,791				

		2013							
	Amortized Cost	Gross Unrealized Holding Gains	Gross Unrealized Holding Losses < 1 year	Gross Unrealized Holding Losses > 1 year	Fair Value				
U.S. government and agency securities	\$ 322,267	\$ 923	\$ -	\$ -	\$ 323,190				
Money-market funds	662,289				662,289				
Total bonds and short-term investments	\$ 984,556	\$ 923	\$ -	\$ -	\$ 985,479				

The Company does not have any gross unrealized losses as of December 31, 2014 and 2013, and therefore there is no evaluation for other-than-temporary impairment.

**A–C.** The Company has no mortgage loans, real estate loans, restructured debt, or reverse mortgages. The Company also has no real estate property occupied by the Company, real estate property held for the production of income, or real estate property held for sale.

#### D. Loan-Backed Securities

(1-5) The Company has no loan-backed securities.

- E. Repurchase Agreements and/or Securities Lending Transactions Not applicable.
- F. Real Estate Not applicable.
- **G.** Low-Income Housing Tax Credits Not applicable.

#### H. Restricted Assets —

(1) Restricted assets – including pledged as of December 31, 2014 and 2013:

		1	2	3	4	5	6
	Restricted Asset Category	Total Gross Restricted from Current Year	Total Gross Restricted from Prior Year	Increase/ (Decrease) (1 minus 2)	Total Current Year Admitted Restricted	Percentage Gross Restricted to Total Assets	Percentage Admitted Restricted to Total Admitted Assets
a.	,						
	liability is not shown	\$ -	\$ -	\$ -	\$ -	0%	0%
b.	Collateral held under security lending agreements	-	-	-	-	0%	0%
C.	Subject to repurchase agreements						
		-	-	-	-	0%	0%
d.	Subject to reverse repurchase agreements						
		-	-	-	-	0%	0%
e.	Subject to dollar repurchase agreements					00/	00/
£	Cubicat to dellar reverse repurebase	-	-	-	-	0%	0%
f.	Subject to dollar reverse repurchase agreements					0%	0%
q.	Placed under option contracts	_	_	_	_	0%	0%
h.	Letter stock or securities restricted as to sale -	-	-	_	_	0 70	0 70
11.	excluding FHLB capital stock						
	onordaning 22 capital clock						
		-	-	-	-	0%	0%
i.	FHLB capital stock	-	-	-	-	0%	0%
j.	On deposit with state	\$310,386	\$322,267	\$ (11,881)	\$310,386	3%	3%
k.	On deposit with other regulatory bodies	-	-	-	-	0%	0%
I.	Pledged as collateral to FHLB (including assets						
	backing funding agreements)	-	-	-	-	0%	0%
m.	Pledged as collateral not captured in other						
	categories	-	-	-	-	0%	0%
n.	Other restricted assets					0%	<u>0%</u>
0.	Total Restricted Assets	\$310,386	\$ 322,267	\$ (11,881)	\$310,386	<u>3%</u>	<u>3%</u>

- (2-3) The Company has no assets pledged as collateral not captured in other categories and no other restricted assets as of December 31, 2014 or 2013.
- I. Working Capital Finance Investments Not applicable.

#### J. Offsetting and Netting of Assets and Liabilities

The Company does not have any offsetting or netting of assets and liabilities as it relates to derivatives, repurchase and reverse repurchase agreements, and securities borrowing and securities lending activities.

### K. Structured Notes

The Company does not have any structured notes.

### 6. JOINT VENTURES, PARTNERSHIPS, AND LIMITED LIABILITY COMPANIES

**A–B**. The Company has no investments in joint ventures, partnerships, or limited liability companies that exceed 10% of admitted assets and did not recognize any impairment write-down for its investments in joint ventures, partnerships, and limited liability companies during the statement periods.

#### 7. INVESTMENT INCOME

**A.** The Company has admitted all investment income due and accrued in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

The components of net investment income earned as of December 31, 2014 and 2013 are as follows:

	2014	2013
Bonds	\$ 1,618	\$ 1,678
Cash and short-term investments	1,136	1,581
Total investment income earned	2,754	3,259
Expenses — investment management fees	(371)	(1,070)
Net investment income earned	\$ 2,383	\$ 2,189

**B.** There were no investment income amounts excluded from the statutory basis financial statements.

#### 8. DERIVATIVE INSTRUMENTS

**A–F.** The Company has no derivative instruments.

#### 9. INCOME TAXES

#### A. Deferred Tax Asset/Liability

(1) The components of the net deferred tax asset at December 31, 2014 and 2013, are as follows:

		2014			2013		Change				
	1	2	3 (Col 1+2)	4	5	6 (Col 4+5)	7 (Col 14)	8 (Col 2-5)	9 (Col 7+8)		
	Ordinary	Capital	Total	Ordinary	Capital	Total	Ordinary	Capital	Total		
(a) Gross deferred tax assets	\$ 153,212	\$ -	\$ 153,212	\$ 93,783	\$ -	\$ 93,783	\$ 59,429	\$ -	\$ 59,429		
(b) Statutory valuation allowance adjustments											
(c) Adjusted gross deferred tax assets (1a-1b)	153,212	-	153,212	93,783	-	93,783	59,429	-	59,429		
(d) Deferred tax assets no nadmitted											
(e) Subtotal net admitted deferred tax asset (1c-1d)	153,212	-	153,212	93,783	-	93,783	59,429	-	59,429		
(f) Deferred tax liabilities											
(g) Net admitted deferred tax asset/ (net deferred tax											
liability) (1e-1f)	\$ 153,212	\$ -	\$ 153,212	\$ 93,783	\$ -	\$ 93,783	\$ 59,429	\$ -	\$ 59,429		

(2) The components of the adjusted gross deferred tax assets admissibility calculation under SSAP No. 101, *Income Taxes* — *A Replacement of SSAP No. 10R and SSAP No. 10*, are as follows:

		2014		2013			Change			
Admission Calculation Components SSAP No. 101	1 Ordinary	2 Capital	3 (Col 1+2) Total	4 Ordinary	5 Capital	6 (Col 4+5) <b>Total</b>	(Col 14) Ordinary	(Col 2-5) Capital	(Col 7+8) Total	
(a) Federal income taxes paid in prior years recoverable through loss carrybacks	\$ 153,212	\$ -	\$ 153,212	\$ 93,783	\$ -	\$ 93,783	\$ 59,429	\$ -	\$ 59,429	
(b) Adjusted gross deferred tax assets expected to be realized (excluding the amount of deferred tax assets from 2(a) above) after application of the threshold limitation.  (The lesser of 2(b)1 and 2(b)2 below)	_	-	_	-	-	-	-	-	_	
Adjusted gross deferred tax assets expected to be realized following the balance sheet date     Adjusted gross deferred tax assets allowed per limitation threshold	- XXX	- XXX	- 1,124,319	- XXX	- XXX	- 1,351,938	- XXX	- XXX	- (227,619)	
(c) Adjusted gross deferred tax assets (excluding the amount of deferred tax assets from 2(a) and 2(b) above) offset by gross deferred tax liabilities										
(d) Deferred tax assets admitted as the result of application of SSAP No. 101 Total (2(a)+2(b)+2(c))	\$ 153,212	<u>\$ -</u>	<u>\$ 153,212</u>	\$ 93,783	\$ -	\$ 93,783	<u>\$ 59,429</u>	\$ -	\$ 59,429	

(3) The ratio percentage and adjusted capital and surplus used to determine the recovery period and threshold limitations for the admission calculation are presented below:

	2014	2013
(a) Ratio percentage used to determine recovery period and threshold limitation amount     (b) Amount of adjusted capital and surplus used to determine	1413 %	488 %
recovery period and threshold limitation in 2(b)(2) above	\$ 7,641,011	\$ 9,012,919

(4) There was no impact to the gross deferred tax assets as a result of tax-planning strategies.

### B. Unrecognized Deferred Tax Liabilities

(1-4) There are no unrecognized deferred tax liabilities.

#### C. Significant Components of Income Taxes

(1) The current federal income taxes incurred for the years ended December 31, 2014 and 2013 are as follows:

	1	2	3 (Col 1-2)
	2014	2013	Change
Current income tax     (a) Federal     (b) Foreign	\$ 677,996 	\$ 1,004,591 	\$ (326,595) 
(c) Subtotal	677,996	1,004,591	(326,595)
(d) Federal income tax on net capital gains (e) Utilization of capital loss carryforwards (f) Other	- - -	- - -	- - -
(g) Total federal and foreign income taxes incurred	\$ 677,996	\$ 1,004,591	\$ (326,595)

**(2–4)** The tax effects of temporary differences that give rise to significant portions of the deferred tax assets and liabilities as of December 31, 2014 and 2013 are as follows:

2. Deferred tax assets:	2014	2013	Change
<ul> <li>(a) Ordinary</li> <li>(1) Discounting of unpaid losses</li> <li>(2) Unearned premium reserve</li> <li>(3) Policyholder reserves</li> <li>(4) Investments</li> </ul>	\$ 3,254 5,274 -	\$ 19,426 4,762 -	\$ (16,172) 512
(5) Deferred acquisition costs	-	-	-
(6) Policyholder dividends accrual	-	-	-
<ul><li>(7) Fixed assets</li><li>(8) Compensation and benefits accrual</li></ul>	-	-	-
(9) Pension accrual	127 902	- 67 F60	- 70.224
(10) Receivables - nonadmitted (11) Net operating loss carryforw ard	137,893 -	67,569 -	70,324 -
(12) Tax credit carryforw ard	- 0.704	-	-
(13) Other (including items <5% of total ordinary tax assets)	6,791	2,026	4,765
(99) Subtotal	153,212	93,783	59,429
<ul><li>(b) Statutory valuation allow ance adjustment</li><li>(c) Nonadmitted</li></ul>	<u> </u>	-	
(d) Admitted ordinary deferred tax assets (2a99 - 2b - 2c)	153,212	93,783	59,429
(e) Capital (1) Investments (2) Net capital loss carryforward (3) Real estate (4) Other (including items of 5% of total capital toy assets)	- - -	- - -	- - -
(4) Other (including items <5% of total capital tax assets)	<del>-</del>		
(99) Subtotal	-	-	-
<ul><li>(f) Statutory valuation allow ance adjustment</li><li>(g) Nonadmitted</li></ul>	<u>-</u>	<u> </u>	
(h) Admitted capital deferred tax assets (2e99 - 2f - 2g)			
(i) Admitted deferred tax assets (2d + 2h)	153,212	93,783	59,429
3. Deferred tax liabilities:			
(a) Ordinary (1) Investments	-	-	-
(2) Fixed assets	-	-	-
<ul><li>(3) Deferred and uncollected premium</li><li>(4) Policyholder reserves</li></ul>	-	-	-
(5) Other (including items <5% of total ordinary tax liabilities			
(99) Subtotal	_	_	
<ul><li>(b) Capital</li><li>(1) Investments</li><li>(2) Real estate</li><li>(3) Other (including items &lt;5% of total capital tax liabilities</li></ul>	- - -	- - -	- - -
(99) Subtotal			
(c) Deferred tax liabilities (3a99 + 3b99)			
4. Net deferred tax assets/liabilities (2i - 3c)	\$ 153,212	\$93,783	\$ 59,429

The Company assessed the potential realization of the gross deferred tax asset and as a result no statutory valuation allowance was required and no allowance was established as of December 31, 2014 and 2013.

**D.** The provision for federal income taxes incurred is different from that which would be obtained by applying the statutory federal income tax rate of 35% to net income before federal income taxes. A summarization of the significant items causing this difference as of December 31, 2014 and 2013 are as follows:

	2014	2013
Tax provision at the federal statutory rate Health insurer fee Tax effect of nonadmitted assets	\$ 457,463 231,437 (70,333)	\$ 1,011,617 - 5,624
Total statutory income taxes	\$ 618,567	\$ 1,017,241
Federal income taxes incurred Change in net deferred income tax	\$ 677,996 (59,429)	\$ 1,004,591 12,650
Total statutory income taxes	\$ 618,567	\$ 1,017,241

**E.** At December 31, 2014, the Company had no net operating loss carryforwards.

Current federal income taxes recoverable of \$309,003 and \$35,408 as of December 31, 2014 and 2013, respectively, are included in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Federal income taxes paid, net of refunds were \$951,593 and \$451,136 in 2014 and 2013, respectively.

Federal income taxes incurred of \$677,996 and \$1,004,591 for 2014 and 2013, respectively, are available for recoupment in the event of future net losses.

The Company has not admitted any aggregate amounts of deposits that are included within Section 6603 ("Deposits made to suspend running of interest on potential underpayments, etc.") of the Internal Revenue Service Code ("IRS").

- F. The Company is included in the consolidated federal income tax return with its ultimate parent, UnitedHealth Group. The entities included within the consolidated return are included in NAIC Statutory Statement Schedule Y — Information Concerning Activities of Insurer Members Of A Holding Company Group. Federal income taxes are paid to or refunded by UnitedHealth Group pursuant to the terms of a tax-sharing agreement, approved by the Board of Directors, under which taxes approximate the amount that would have been computed on a separate company basis, with the exception of net operating losses and capital losses. For these losses, the Company receives a benefit at the federal rate in the current year for current taxable losses incurred in that year to the extent losses can be utilized in the consolidated federal income tax return of UnitedHealth Group. UnitedHealth Group currently files income tax returns in the U.S. federal jurisdiction, various states, and foreign jurisdictions. The IRS has completed exams on UnitedHealth Group's consolidated income tax returns for fiscal years 2013 and prior. UnitedHealth Group's 2014 tax return is under advance review by the IRS under its Compliance Assurance Program. With the exception of a few states, UnitedHealth Group is no longer subject to income tax examinations prior to 2007 in major state and foreign jurisdictions. The Company does not believe any adjustments that may result from these examinations will be material to the Company.
- **G.** Tax Contingencies Not applicable.

#### 10. INFORMATION CONCERNING PARENT, SUBSIDIARIES, AND AFFILIATES

#### A-L. Material Related Party Transactions

Pursuant to the terms of a Management Agreement (the "Agreement"), UHS will provide management services to the Company under a fee structure, which is based on a percentage of premium charge representing UHS' expenses for services or use of assets provided to the Company. In addition, UHS provides or arranges for services on behalf of the Company using a pass-through of charges incurred by UHS on a per member per month ("PMPM") basis (where the charge incurred by UHS is on a PMPM basis) or using another allocation methodology consistent with the Agreement. These services may include, but are not limited to, integrated personal health management solutions, such as disease management, treatment decision support, and wellness services, including a 24-hour call-in service, access to a network of transplant providers, and discount program services. The amount and types of services provided pursuant to the passthrough provision of the Agreement can change year over year as UHS becomes the contracting entity for services provided to the Company's members. Total administrative services, capitation, and access fees under this arrangement totaled \$521,751 and \$3,890,391 in 2014 and 2013, respectively, and are included in total hospital and medical expenses, general administrative expenses, and claims adjustment expenses in the statutory basis statements of operations. Direct expenses not covered under the Agreement, such as broker commissions, Department of Insurance ("DOI") exam fees, affordable care acts assessments, and premium taxes, are paid by UHS on behalf of the Company. UHS is reimbursed by the Company for these direct expenses.

The Company also directly contracts with related parties to provide services to its members. The Company expensed as hospital and medical expenses, general administrative expenses, and claims adjustment expenses \$156,853 and \$691,076 in capitation fees to related parties during 2014 and 2013, respectively. United Behavioral Health provides mental health and substance abuse services. OptumHealth Care Solutions, Inc. provides chiropractic, physical therapy and complex medical conditions services. Dental Benefit Providers, Inc., provides dental care assistance. Spectera, Inc. provides administrative services related to vision benefit management and claims processing. The capitation expenses, administrative services, and access fees paid to related parties, that are included as hospital and medical expenses, general administrative expenses, and claims adjustment expenses in the statutory basis statements of operations for the years ended December 31, 2014 and 2013, are shown below:

	2014	2013
United Behavioral Health	\$ 118,301	\$ 585,123
OptumHealth Care Solutions, Inc.	37,408	41,363
Dental Benefit Providers, Inc.	44	60,682
Spectera, Inc.	1,100	3,908
Total	\$ 156,853	\$ 691,076

Management believes that its transactions with affiliates are fair and reasonable; however, operations of the Company may not be indicative of those that would have occurred if it had operated as an independent company.

The Company contracts with OptumRx to provide administrative services related to pharmacy management and pharmacy claims processing for its enrollees. Fees related to these agreements, which are calculated on a per- script basis, of \$34,143 and \$289,355 in 2014 and 2013, respectively, are included in general administrative expenses and claims adjustment expenses in the statutory basis statements of operations.

The Company contracts with OptumRx to provide personal health products catalogues showing the healthcare products and benefit credits needed to redeem the respective products. OptumRx will mail the appropriate personal health products' catalogues to the Company's members and manage the personal health products credit balance. OptumRx also distributes personal health products to individual members based upon the terms of the agreement. Fees related to this agreement in 2014 and 2013, which are calculated on a PMPM basis of \$30 and \$330 are included in hospital and medical expenses in the statutory basis statements of operations.

Effective August 1, 2013, the Company has an agreement with OptumInsight, Inc., an affiliate of the Company, for claim analytics, recovery of medical expense (benefit) overpayments, retroactive fraud, waste and abuse, subrogation and premium audit services. All recoveries are returned to the Company by OptumInsight, Inc. on a monthly basis and a capitated service fee is charged to the Company as a PMPM. Service fees of \$22,528 and \$122,238 are included in hospital and medical expenses, claims adjustment expenses, and general administrative expenses in the statutory basis statements of operations for the years ended December 31, 2014 and 2013, respectively.

The Company has premium payments that are received and claim payments that are processed by an affiliated UnitedHealth Group entity. Both premiums and claims applicable to the Company are settled at regular intervals throughout the month via the intercompany settlement process and any amounts outstanding are reflected in receivables from parent, subsidiaries, and affiliates in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

The Company has an insolvency-only reinsurance agreement with UHIC, an affiliate of the Company, to provide insolvency protection for its enrollees. Reinsurance premiums, which are calculated on a percentage of member premium income, of \$9,250 and \$45,595 in 2014 and 2013, respectively, are netted against net premium income in the statutory basis statement of operations.

The Company holds a \$3,000,000 subordinated revolving credit agreement with UnitedHealth Group at an interest rate of London InterBank Offered Rate ("LIBOR") plus a margin of 0.50%. This credit agreement is subordinate to the extent it does not conflict with any credit facility held by either party. The credit agreement is for a one-year term and automatically renews annually, unless terminated by either party. No amounts were outstanding under the line of credit as of December 31, 2014 and 2013.

At December 31, 2014 and 2013, the Company reported \$217,558 and \$87,143, respectively, as receivables from parent, subsidiaries and affiliates, which are included in the statutory basis statements of admitted assets, liabilities, and capital and surplus. These balances are generally settled within 90 days from the incurred date. Any balances due to the Company that are not settled within 90 days are considered nonadmitted assets. The Company pays interest expense on the monthly average balance in the net amounts due to parent, subsidiaries, and affiliates account, which is calculated at a fluctuating rate that approximates the prime rate. Net interest expense incurred by the Company in 2014 and 2013 relating to this balance was \$3,738 and \$5,892, respectively. Interest expense is included in general administrative expenses in the statutory basis statements of operations.

In addition to the agreements above, UHS maintains a private short-term money market investment pool in which affiliated companies may participate (see Note 1). At December 31, 2014 and 2013, the Company's portion was \$211,800 and \$662,289, respectively, and is included in cash and short-term investments in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

The Company has entered into a Tax Sharing Agreement with UnitedHealth Group (see Note 9).

The Company paid dividends of \$1,800,000 and \$1,700,000 in 2014 and 2013, respectively, to its parent (see Note 13).

The Company does not have any amount deducted from the value of an upstream intermediate entity or ultimate parent owned, either directly or indirectly, via a downstream subsidiary, controlled, or affiliated entity.

The Company does not have any investments in a subsidiary, controlled, or affiliated entity that exceeds 10% of admitted assets.

The Company does not have any investments in impaired subsidiary, controlled, or affiliated entities.

The Company does not have any investments in foreign insurance subsidiaries.

The Company does not hold any investments in a downstream noninsurance holding company.

The Company has not extended any guarantees or undertakings for the benefit of an affiliate or related party.

### 11. DEBT

**A–B.** The Company had no outstanding debt with third parties or outstanding federal home loan bank agreements during 2014 and 2013.

# 12. RETIREMENT PLANS, DEFERRED COMPENSATION, POSTEMPLOYMENT BENEFITS AND COMPENSATED ABSENCES, AND OTHER POSTRETIREMENT BENEFIT PLANS

**A–I.** The Company has no defined benefit plans, defined contribution plans, multiemployer plans, consolidated/holding company plans, postemployment benefits, or compensated absences plans and is not impacted by the Medicare Modernization Act on postretirement benefits, since all personnel are employees of UHS, which provides services to the Company under the terms of a management agreement (see Note 10).

# 13. CAPITAL AND SURPLUS, SHAREHOLDERS' DIVIDEND RESTRICTIONS, AND QUASI-REORGANIZATIONS

- (1–2) The Company has 2,000 shares authorized and 2,000 shares issued and outstanding of \$50 par value common stock. The Company has no preferred stock outstanding. All issued and outstanding shares of common stock are held by the Company's parent, UHC.
- (3) Payment of dividends may be restricted by the Department, which generally requires that dividends be paid out of accumulated surplus.
- (4) The Company paid an ordinary cash dividend to UHC of \$1,800,000 on September 22, 2014, which required no approval and was recorded as a reduction to unassigned surplus in the statutory basis statements of admitted assets, liabilities, and capital and surplus.
- (5) The amount of ordinary dividends that may be paid out during any given period are subject to certain restrictions as specified by state statute.
- (6) There are no restrictions placed on the Company's unassigned surplus.
- (7) The Company is not a mutual reciprocal or a similarly organized entity and does not have advances to surplus not repaid.
- (8) The Company does not hold any stock, including stock of affiliated companies for special purposes, such as conversion of preferred stock, employee stock options, or stock purchase warrants.
- (9) The Company does not have any special surplus funds.
- (10) The portion of unassigned funds represented (or reduced) by each item below is as follows:

	2014	2013	Change
Net deferred income taxes Nonadmitted assets	\$ 153,212 (394,003)	\$ 93,783 (193,055)	\$ 59,429 (200,948)
Total	\$ (240,791)	\$ (99,272)	<u>\$ (141,519)</u>

(11-13) The Company does not have any outstanding surplus notes and has never been a party to a quasi-reorganization.

#### 14. LIABILITIES, CONTINGENCIES and ASSESSMENTS

#### A. Contingent Commitments

The Company has no contingent commitments.

#### B. Assessments

The Company is not aware of any assessments, potential or accrued, that could have a material financial effect on the operations of the entity.

#### C. Gain Contingencies

The Company is not aware of any gain contingencies that should be disclosed in the statutory basis financial statements.

- D. Claims Related Extra Contractual Obligation and Bad Faith Losses Stemming from Lawsuits Not applicable.
- E. Joint and Several Liabilities Not applicable.

#### F. All Other Contingences

Because of the nature of its businesses, the Company is frequently made party to a variety of legal actions and regulatory inquiries, including class actions and suits brought by members, care providers, consumer advocacy organizations, customers and regulators, relating to the Company's businesses, including management and administration of health benefit plans and other services.

The Company records liabilities for its estimates of probable costs resulting from these matters where appropriate. Estimates of costs resulting from legal and regulatory matters involving the Company are inherently difficult to predict, particularly where the matters: involve indeterminate claims for monetary damages or may involve fines, penalties or punitive damages; present novel legal theories or represent a shift in regulatory policy; involve a large number of claimants or regulatory bodies; are in the early stages of the proceedings; or could result in a change in business practices. Accordingly, the Company is often unable to estimate the losses or ranges of losses for those matters where there is a reasonable possibility or it is probable that a loss may be incurred. Although the outcomes of any such legal actions cannot be predicted, in the opinion of management, the resolution of any currently pending or threatened actions will not have a material adverse effect on the statutory basis statements of admitted assets, liabilities, and capital and surplus or statutory basis statements of operations of the Company.

The Company's business is regulated at the federal, state, and local levels. The laws and rules governing the Company's business and interpretations of those laws and rules are subject to frequent change. Broad latitude is given to the agencies administering those regulations. Further, the Company must obtain and maintain regulatory approvals to market and sell many of its products.

The Company has been, or is currently involved in various governmental investigations, audits and reviews. These include routine, regular and special investigations, audits and reviews by CMS, state insurance and health and welfare departments and other governmental authorities. Certain of the Company's businesses have been reviewed or are currently under review. Certain of the Company's businesses have been reviewed or are currently under review, for reasons including compliance with coding and other requirements under the Medicare risk-adjustment model.

Risk Adjustment Data Validation Audit ("RADV") — CMS adjusts capitation payments to Medicare Advantage plans and Medicare Part D plans according to the predicted health status of each beneficiary as supported by data from health care providers. The Company collects claim and encounter data from providers, who the Company generally relies on to appropriately code their claim submissions and document their medical records. CMS then determines the risk score and payment amount for each enrolled member based on the health care data submitted and member demographic information.

CMS and the Office of Inspector General for Health and Human Services periodically perform RADV audits of selected Medicare health plans to validate the coding practices of and supporting documentation maintained by health care providers. Such audits have in the past resulted and in the future could result in retrospective adjustments to payments made to the Company, fines, corrective action plans or other adverse action by CMS.

In February 2012, CMS announced a final RADV and payment adjustment methodology audit and that it will conduct the RADV beginning with the 2011 payment year. These audits involve a review of medical records maintained by care providers and may result in retrospective adjustments to payments made to health plans. CMS has not communicated how the final payment adjustment under its methodology will be implemented.

Health Reform Legislation and the related federal and state regulations will continue to impact how the Company does business and could restrict revenue and enrollment growth in certain products and market segments, restrict premium growth rates for certain products and market segments, increase the Company's medical and administrative costs, expose the Company to an increased risk of liability (including increasing the Company's liability in federal and state courts for coverage determinations and contract interpretation), or put the Company at risk for loss of business. In addition, the Company's statutory basis results of operations, financial condition, and cash flows could be materially adversely affected by such changes. The Health Reform Legislation may create new or expand existing opportunities for business growth, but due to its complexity, the long term impact of the Health Reform Legislation remains difficult to predict and is not yet fully known.

There are no assets that the Company considers to be impaired at December 31, 2014 and 2013.

### 15. LEASES

**A–B.** According to the management agreement between the Company and UHS (see Note 10), operating leases for the rental of office facilities and equipment are the responsibility of UHS. Fees associated with the lease agreements are included as a component of the Company's management fee.

# 16. INFORMATION ABOUT FINANCIAL INSTRUMENTS WITH OFF-BALANCE-SHEET RISK AND FINANCIAL INSTRUMENTS WITH CONCENTRATIONS OF CREDIT RISK

(1–4) The Company does not hold any financial instruments with off-balance-sheet risk or concentrations of credit risk.

# 17. SALE, TRANSFER, AND SERVICING OF FINANCIAL ASSETS AND EXTINGUISHMENTS OF LIABILITIES

**A–C.** The Company did not participate in any transfer of receivables, financial assets, or wash sales.

# 18. GAIN OR LOSS TO THE REPORTING ENTITY FROM UNINSURED PLANS AND THE UNINSURED PORTION OF PARTIALLY INSURED PLANS

**A–B.** The Company has no operations from Administrative Services Only Contracts or Administrative Services Contract in 2014 and 2013.

### C. Medicare or Other Similarly Structured Cost Based Reimbursement Contract

The Medicare Part D program is a partially insured plan. The Company recorded a payable and receivable of \$250 and \$948,946 at December 31, 2014 and 2013, respectively, for cost reimbursements under the Medicare Part D program for the catastrophic reinsurance and low-income member cost-sharing subsidies as described in Note 1, *Amounts Receivable Relating to Uninsured Plans and Liability for Amounts Held Under Uninsured Plans*. The Company also recorded a receivable of \$2,303 and \$104,143 and also a payable of \$382 and \$0 at December 31, 2014 and 2013, respectively, for the Medicare Part D Coverage Gap Discount Program as described in Note 1, *Amounts Receivable Relating to Uninsured Plans and Liability for Amounts Held Under Uninsured Plans*.

# 19. DIRECT PREMIUM WRITTEN/PRODUCED BY MANAGING GENERAL AGENTS/THIRD-PARTY ADMINISTRATORS

The Company did not have any direct premiums written or produced by managing general agents or third-party administrators in 2014 and 2013.

### 20. FAIR VALUE MEASUREMENT

The NAIC SAP defines fair value, establishes a framework for measuring fair value, and outlines the disclosure requirements related to fair value measurements. The fair value hierarchy is as follows:

Level 1 — Quoted (unadjusted) prices for identical assets in active markets.

Level 2 — Other observable inputs, either directly or indirectly, including:

- · Quoted prices for similar assets in active markets;
- Quoted prices for identical or similar assets in nonactive markets (few transactions, limited information, noncurrent prices, high variability over time, etc.);
- Inputs other than quoted prices that are observable for the asset (interest rates, yield curves, volatilities, default rates, etc.)
- Inputs that are derived principally from or corroborated by other observable market data.

Level 3 — Unobservable inputs that cannot be corroborated by observable market data.

The estimated fair values of bonds and short-term investments are based on quoted market prices, where available. The Company obtains one price for each security, primarily from a third-party pricing service ("pricing service"), which generally uses quoted prices or other observable inputs for the determination of fair value. The pricing service normally derives the security prices through recently reported trades for identical or similar securities, making adjustments through the reporting date based upon available observable market information. For securities not actively traded, the pricing service may use quoted market prices of comparable instruments or discounted cash flow analyses, incorporating inputs that are currently observable in the markets for similar securities. Inputs that are often used in the valuation methodologies include, but are not limited to, non-binding broker quotes, benchmark yields, credit spreads, default rates, and prepayment speeds. As the Company is responsible for the determination of fair value, it performs quarterly analyses on the prices received from the pricing service to determine whether the prices are reasonable estimates of fair value. Specifically, the Company compares the prices received from the pricing service to a secondary pricing source, prices reported by its custodian, its investment consultant, and third-party investment advisors. Additionally, the Company compares changes in the reported market values and returns to relevant market indices to test the reasonableness of the reported prices. The Company's internal price verification procedures and review of fair value methodology documentation provided by independent pricing services have not historically resulted in an adjustment in the prices obtained from the pricing service.

In instances in which the inputs used to measure fair value fall into different levels of the fair value hierarchy, the fair value measurement has been determined based on the lowest-level input that is significant to the fair value measurement in its entirety. The Company's assessment of the significance of a particular item to the fair value measurement in its entirety requires judgment, including the consideration of inputs specific to the asset or liability.

#### A. Fair Value

- (1–5) The Company does not have any financial assets that are measured and reported at fair value on the statutory basis statements of admitted assets, liabilities, and capital and surplus at December 31, 2014 and 2013.
- B. Fair Value Combination Not applicable.

#### C. Aggregate Fair Value Hierarchy

The aggregate fair value by hierarchy of all financial instruments as of December 31, 2014 and 2013 is presented in the table below:

			2014			
Types of Financial Investment	Aggregate Fair Value	Admitted Assets	(Level 1)	(Level 2)	(Level 3)	Not Practical Carrying Value
U.S. government and agency securities	\$ 310,992	\$ 310,386	\$ 310,992	\$ -	\$ -	\$ -
Money-market funds	211,799	211,799	211,799	-	-	-
Total bonds and short-term investments	522,791	522,185	522,791	\$ -	\$ -	\$ -
			2013			
Types of Financial Investment	Aggregate Fair Value	Admitted Assets	(Level 1)	(Level 2)	(Level 3)	Not Practical Carrying Value
U.S. government and agency securities	\$ 323,190	\$ 322,267	\$ 323,190	\$ -	\$ -	\$ -
Money-market funds	662,289	662,289	662,289	-	-	-
Total bonds and short-term investments	985,479	984,556	985,479	\$ -	\$ -	\$ -

Included as Level 1 in U.S. government and agency securities in the fair value hierarchy table above are U.S. Treasury securities of \$310,922 and \$323,190 as of December 31, 2014 and December 31, 2013, respectively.

**D.** Not Practicable to Estimate Fair Value — Not applicable.

### 21. OTHER ITEMS

- A. The Company did not encounter any extraordinary items for the years ended December 31, 2014 or 2013.
- **B**. The Company has no troubled debt restructurings as of December 31, 2014 or 2013.
- **C.** The Company does not have any amounts not recorded in the statutory basis financial statements that represent segregated funds held for others. The Company also does not have any exposures related to forward commitments.
- **D.** The Company has not received any business interruption insurance recoveries during 2014 and 2013.
- **E.** The Company has no transferrable or non-transferable state tax credits.

### F. Sub-Prime Mortgage-Related Risk Exposure

- (1) The investment policy for the Company limits investments in asset-backed securities, which includes sub-prime issuers. Further, the policy limits investments in private-issuer mortgage securities to 10% of the portfolio, which also includes sub-prime issuers. The exposure to unrealized losses on sub-prime issuers is due to changes in market prices. There are no realized losses due to not receiving anticipated cash flows. The investments covered are rated NAIC rating of 1 or 2.
- (2) The Company has no direct exposure through investments in subprime mortgage loans.
- (3) The Company has no direct exposure through other investments.

- (4) The Company has no underwriting exposure to sub-prime mortgage risk through mortgage guaranty or financial guaranty insurance coverage.
- **G.** The Company does not have any retained asset accounts for beneficiaries.

### 22. SUBSEQUENT EVENTS

### **TYPE I – Recognized Subsequent Events:**

Subsequent events have been evaluated through February 28, 2015, which is the date these statutory basis financial statements were available for issuance.

There are no events subsequent to December 31, 2014, that require disclosure.

### TYPE II - Nonrecognized Subsequent Events:

Subsequent events have been evaluated through February 28, 2015, which is the date these statutory basis financial statements were available for issuance.

The Company is subject to the annual fee under section 9010 of the ACA. This annual fee is allocated to individual health insurers based on the ratio of the amount of the entity's net premiums written during the preceding calendar year to the amount of the health insurance for any U.S. health risk that is written during the preceding calendar year. A health insurance entity's portion of the annual fee becomes payable once the entity provides health insurance for any U.S. health risk for each calendar year beginning on or after January 1, of the year the fee is due. As of December 31, 2014, the Company has written health insurance subject to the ACA assessment, expects to conduct health insurance business in 2015, and estimates its portion of the annual health insurance industry fee payable on September 30, 2015 to be \$160,955. This amount is reflected in aggregate write-ins for special surplus funds. The Company's Authorized Control Level RBC ("ACL RBC") ratio was 1441.3% as of December 31, 2014. Reporting the ACA assessment as of December 31, 2014 would not have triggered an RBC action level.

	<u>Cı</u>	urrent Year	Prior Year
A. ACA fee assessment payable for the upcoming year	\$	160,955	\$ 654,360
B. ACA fee assessment paid	\$	661,248	\$ -
C. Premium written subject to ACA 9010 assessment	\$	8,402,908	\$ 44,946,179
D. Total Adjusted Capital before surplus adjustment	\$	7,794,223	
E. Authorized Control Level before surplus adjustment	\$	540,790	
F. Total Adjusted Capital after surplus adjustment	\$	7,633,268	
G. Authorized Control Level after surplus adjustment	\$	540,790	
H. Would reporting the ACA assessment as of			
December 31, 2014, have triggered an RBC action level			
(YES/NO/Not Applicable)?		NO	

There are no other events subsequent to December 31, 2014 that require disclosure.

### 23. REINSURANCE

**Reinsurance Agreements** — In the normal course of business, the Company seeks to reduce potential losses that may arise from catastrophic events that cause unfavorable underwriting results by reinsuring certain levels of such risk with affiliated reinsurer (see Note 10). The Company remains primarily liable as the direct insurer on all risks reinsured.

### A. Ceded Reinsurance Report

### Section 1 — General Interrogatories

(1) Are any of the reinsurers, listed in Schedule S as non-affiliated, owned in excess of 10% or controlled, either directly or indirectly, by the Company or by any representative, officer, trustee, or director of the Company?

Yes () No (X)

(2) Have any policies issued by the Company been reinsured with a company chartered in a country other than the United States (excluding U.S. branches of such companies) that is owned in excess of 10% or controlled directly or indirectly by an insured, a beneficiary, a creditor, or any other person not primarily engaged in the insurance business?

Yes () No (X)

### Section 2 — Ceded Reinsurance Report— Part A

(1) Does the Company have any reinsurance agreements in effect under which the reinsurer may unilaterally cancel any reinsurance for reasons other than for nonpayment of premium or other similar credit?

Yes () No (X)

(2) Does the reporting entity have any reinsurance agreements in effect that the amount of losses paid or accrued through the statement date may result in a payment to the reinsurer of amounts that, in aggregate and allowing for offset of mutual credits from other reinsurance agreements with the same reinsurer, exceed the total direct premium collected under the reinsured policies?

Yes ( ) No (X)

### Section 3 — Ceded Reinsurance Report — Part B

(1) What is the estimated amount of the aggregate reduction in surplus (for agreements other than those under which the reinsurer may unilaterally cancel for reasons other than for nonpayment of premium or other similar credits that are reflected in Section 2 above) of termination of all reinsurance agreements, by either party, as of the date of this statement? Where necessary, the Company may consider the current or anticipated experience of the business reinsured in making this estimate.

The Company estimates there should be no aggregate reduction in surplus for termination of all reinsurance agreements as of December 31, 2014.

(2) Have any new agreements been executed or existing agreements amended, since January 1 of the year of this statement, to include policies or contracts that were in force or which had existing reserves established by the Company as of the effective date of the agreement?

Yes () No (X)

- **B.** Uncollectible Reinsurance During 2014 and 2013, there were no uncollectible reinsurance recoverables.
- C. Commutation of Ceded Reinsurance There was no commutation of reinsurance in 2014 or 2013.
- D. Certified Reinsurer Rating Downgraded or Status Subject to Revocation Not applicable.

### 24. RETROSPECTIVELY RATED CONTRACTS AND CONTRACTS SUBJECT TO REDETERMINATION

- **A**. The Company estimates accrued retrospective premium adjustments for its group health insurance business based on mathematical calculations in accordance with contractual terms.
- **B**. Estimated accrued retrospective premiums due to (from) the Company are recorded in uncollected premiums or aggregate health policy reserves in the statutory basis statements of admitted assets, liabilities, and capital and surplus and as an adjustment to change in unearned premium reserves and reserves for rate credits in the statutory basis statements of operations.
- **C.** The Company has Medicare Part D program business which is subject to a retrospective rating feature related to Part D Premiums. The Company has estimated accrued retrospective premiums related to certain Part D premiums based on guidelines determined by CMS. The formula is tiered and based on the bid medical loss ratio. The Company did not have any Part D direct premiums written subject to retrospective rating in 2014. The amount of Part D direct premiums written subject to retrospective rating in 2013 was \$2,842,252 representing 6% of total direct premiums written.

**D.** The Company is required to maintain specific minimum loss ratios. These minimum loss ratios apply to comprehensive major medical coverage and vary depending on group size. The following table discloses the minimum medical loss ratio rebates required pursuant to the Health Reform Legislation for the years ended December 31, 2014 and 2013:

	1 Individual	2 Small Group Employer	3 Large Group Employer	4 Other Categories with Rebates	5 Total
Prior reporting year:					
(1) Medical loss ratio rebates incurred	\$ -	\$ 73,499	\$ 586,584	\$ -	\$ 660,083
(2) Medical loss ratio rebates paid	-	161,402	203,532	-	364,934
(3) Medical loss rebates unpaid	-	55,494	551,438	-	606,932
(4) Plus reinsurance assumed amounts	XXX	XXX	XXX	XXX	-
(5) Less reinsurance ceded amounts	XXX	XXX	XXX	XXX	-
(6) Rebates unpaid net of reinsurance	XXX	XXX	XXX	XXX	606,932
Current reporting year-to-date:					
(7) Medical loss ratio rebates incurred	\$ -	\$ 212,676	\$ 735,132	\$ -	\$ 947,808
(8) Medical loss ratio rebates paid	-	130,339	567,679	-	698,017
(9) Medical loss rebates unpaid	-	137,832	718,892	-	856,723
(10) Plus reinsurance assumed amounts	XXX	XXX	XXX	XXX	-
(11) Less reinsurance ceded amounts	XXX	XXX	XXX	XXX	-
(12) Rebates unpaid net of reinsurance	XXX	XXX	XXX	XXX	856,723

The Company recorded \$856,723 and \$606,932 of estimated rebates as of December 31, 2014 and 2013 which are included in aggregate health policy reserves in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

### E. Risk-Sharing Provisions of the Affordable Care Act

Effective January 1, 2014, the ACA imposed fees and premium stabilization provisions on health insurance issuers offering commercial health insurance. The three premium stabilization programs are commonly referred to as the 3Rs – risk adjustment, risk corridors, and reinsurance.

**Risk Adjustment –** The permanent risk adjustment program, designed to mitigate the potential impact of adverse selection and provide stability for health insurance issuers, applies to all nongrandfathered plans in the individual and small group markets both inside and outside of the insurance exchanges. Premium adjustments pursuant to the risk adjustment program are accounted for as premium subject to redetermination and user fees are accounted for as assessments.

**Risk Corridors** – The temporary risk corridors program, designed to provide some aggregate protection against variability for issuers in the individual and small group markets during the period 2014 through 2016, applies to Qualified Health Plans ("QHPs") in the individual and small group markets both inside and outside of the insurance exchanges. Premium adjustments pursuant to the risk corridors program are accounted for as premium adjustments for retrospectively rated contracts.

**Reinsurance –** The transitional reinsurance program was designed to protect issuers in the individual market from an expected increase in large claims due to the elimination of preexisting condition limitations. The transitional reinsurance program is effective from 2014 through 2016 and applies to all issuers of major medical commercial products and third party administrators. Contributions attributable to enrollees in individual plans, including program administrative costs are accounted for as ceded premium and payments received are accounted for as ceded benefit recoveries. The portion of the individual contributions earmarked for the U.S. Treasury is accounted for as an assessment. Contributions made for enrollees in fully insured plans other than individual plans, including program administrative costs and payments to the U.S. Treasury, are treated as assessments.

(2) The following table presents the current year impact of risk-sharing provisions of the ACA on assets, liabilities, and revenue:

Permanent ACA Risk Adjustment Program Assets	Dece	mber 31, 2014
Premium adjustments receivable due to ACA Risk Adjustment  Liabilities	\$	-
Risk adjustment user fees payable for ACA Risk Adjustment     Premium adjustments payable due to ACA Risk Adjustment     Operations (Revenue & Expense)     Reported as revenue in premium for accident and health	\$ \$	43 132,171
contracts (written/collected) due to ACA Risk Adjustment  5. Reported in expenses as ACA risk adjustment user fees	\$	(132,171)
(incurred/paid)	\$	43
Transitional ACA Reinsurance Program		
Assets  1. Amounts recoverable for claims paid due to ACA Reinsurance	\$	_
Amounts recoverable for claims unpaid due to ACA Reinsurance (Contra Liability)     Amounts receivable relating to uninsured plans for	\$	-
contributions for ACA Reinsurance	\$	-
<u>Liabilities</u> 4. Liabilities for contributions payable due to ACA Reinsurance		
- not reported as ceded premium	\$	110,796
<ul><li>5. Ceded reinsurance premiums payable due to ACA Reinsurance</li><li>6. Liability for amounts held under uninsured plans contributions</li></ul>	\$	-
for ACA Reinsurance	\$	-
Operations (Revenue & Expense) 7. Ceded reinsurance premiums due to ACA Reinsurance 8. Reinsurance recoveries (income statement) due to ACA	\$	-
Reinsurance payments or expected payments	\$	-
9. ACA Reinsurance contributions - not reported as ceded premium	\$	110,796
Temporary ACA Risk Corridors Program <u>Assets</u>		
Accrued retrospective premium due to ACA Risk Corridors     Liabilities	\$	-
Reserve for rate credits or policy experience rating refunds     due to ACA Risk Corridors     Operations (Revenue & Expense)	\$	-
Effect of ACA Risk Corridors on net premium income (paid/received)	\$	-
4. Effect of ACA Risk Corridors on change in reserves for rate credits	\$	-

<sup>(3)</sup> The ACA risk-sharing programs became effective January 1, 2014. As a result, the rollforward of the prior year-end balances related to the ACA risk-sharing provisions for asset and liability balances is not applicable in 2014 and has been excluded.

### 25. CHANGE IN INCURRED CLAIMS AND CLAIMS ADJUSTMENT EXPENSES

Total incurred claims

Changes in estimates related to the prior year incurred claims are included in total hospital and medical expenses in the current year in the statutory basis statements of operations. The following tables disclose paid claims, incurred claims, and the balance in the claims unpaid, accrued medical incentive pool and bonus amounts, aggregate health claim reserves, and health care receivable for 2014 and 2013:

		2014	
	Current Year Incurred Claims	Prior Years Incurred Claims	Total
Beginning of year claim reserve Paid claims, net of health care receivable End of year claim reserve Incurred claims excluding the change in health care receivable	\$ - 5,016,442 655,294 5,671,736	\$ (5,165,085) 4,159,038 393,076 (612,971)	\$ (5,165,085) 9,175,480 1,048,370 5,058,765
Beginning of year health care receivable End of year health care receivable Total incurred claims	- (145,574) \$ 5,526,162	857,591 (432,109) \$ (187,489)	857,591 (577,683) \$ 5,338,673
	Current Year Incurred Claims	2013 Prior Years Incurred Claims	Total
Beginning of year claim reserve Paid claims, net of health care receivable End of year claim reserve Incurred claims excluding the change in health care receivable	\$ - 33,452,315 5,064,822 38,517,137	\$ (5,442,720) 4,118,966 100,263 (1,223,491)	\$ (5,442,720) 37,571,281 5,165,085 37,293,646
Beginning of year health care receivable End of year health care receivable	(773,246)	768,838 (84,345)	768,838 (857,591)

The liability for claims unpaid, accrued medical incentive pool and bonus amounts, aggregate health claim reserves and health care receivable as of December 31, 2013 were \$4,307,494. As of December 31, 2014, \$4,159,038 has been paid for incurred claims attributable to insured events of prior years. Reserves remaining for prior years, net of health care receivable are (\$39,033), as a result of reestimation of unpaid claims. Therefore, there has been \$187,489 favorable prior year development since December 31, 2013 to December 31, 2014. The primary drivers consist of favorable development as a result of a change in the provision for adverse deviations in experience of \$510,068 offset by unfavorable development of \$171,416 in retroactivity for inpatient, outpatient, physician, and pharmacy claims, unfavorable development of \$118,765 attributable to provider settlement, and unfavorable development of \$18,988 attributable to Rx Rebates. At December 31, 2013, the Company recorded \$538,998 of favorable development related to insured events of prior years, primarily as a result of favorable development in the provision for adverse deviations in experience of \$499,249 and by favorable development of \$81,832 in retroactivity for inpatient, outpatient, physician, and pharmacy claims. Original estimates are increased or decreased, as additional information becomes known regarding individual claims, including the medical loss ratio rebate accrual. Included in this favorable development is the impact related to retrospectively rated policies, which also has a corresponding impact on medical loss ratio rebates. As a result of the prior year effects, on a regular basis, the Company adjusts revenue and the corresponding liability and/or receivable related to retrospectively rated policies and the impact of the change is included as a component of change in unearned premium reserves and reserve for rate credits in the statutory basis statements of operations.

\$ 37,743,891

(538.998)

\$ 37,204,893

The Company incurred claims adjustment expenses of \$236,150 and \$1,705,013 in 2014 and 2013, respectively. These costs are included in the management service fees paid by the Company to UHS as a part of its management agreement (see Note 10). The following tables disclose paid CAE, incurred CAE, and the balance in the unpaid claim adjustment expenses reserve for 2014 and 2013:

	2014	2013
Total claims adjustment expenses Less current year unpaid claims adjustment expenses Add prior year unpaid claims adjustment expenses	\$ 236,150 (4,307) 57,025	\$ 1,705,013 (57,025) 97,545
Total claims adjustment expenses paid	\$ 288,868	\$ 1,745,533

### 26. INTERCOMPANY POOLING ARRANGEMENTS

A-G. The Company did not have any intercompany pooling arrangements in 2014 or 2013.

#### 27. STRUCTURED SETTLEMENTS

A-B. The Company did not have structured settlements in 2014 or 2013.

### 28. HEALTH CARE AND OTHER AMOUNTS RECEIVABLE

**A.** Pharmacy rebates receivable are recorded when reasonably estimated or billed by the affiliated pharmacy benefit manager in accordance with pharmacy rebate contract provisions. Information used to support rebates billed to the manufacturer is based on utilization information gathered by the pharmacy benefit manager and adjusted for significant changes in pharmacy contract provisions.

The Company evaluates admissibility of all pharmacy rebates receivable based on the administration of each underlying pharmaceutical benefit management agreement. The Company has nonadmitted all pharmacy rebates receivable that do not meet the admissibility criteria from the statutory basis statements of admitted assets, liabilities, and capital and surplus.

For each pharmacy management agreement for which a portion of the total pharmacy rebates receivable can be admitted based on the admissibility criteria, the transaction history is summarized as follows:

Quarter	Estimated Pharmacy Rebates as Reported on Financial Statements	Pharmacy Rebates as Billed or Otherwise Confirmed	Actual Rebates Received within 90 Days of Billing	Actual Rebates Received within 91 to 180 Days of Billing	Actual Rebates Received More than 180 Days After Billing
12/31/2014	\$ 93,650	\$ -	\$ -	\$ -	\$ -
9/30/2014	80,607	66,256	37,635	-	-
6/30/2014	61,181	57,478	27,436	20,231	-
3/31/2014	63,322	57,069	17,629	21,435	13,334
12/31/2013	495,393	481,403	414,651	43,048	19,495
9/30/2013	474,076	471,535	385,567	67,878	14,385
6/30/2013	394,969	396,523	334,858	48,411	12,266
3/31/2013	384,532	366,517	301,708	51,906	12,191
12/31/2012	370,573	360,211	309,363	46,357	4,320
9/30/2012	338,352	341,007	302,951	31,466	6,719
6/30/2012	330,330	327,266	282,683	35,698	8,630
3/31/2012	302,053	300,559	267,026	27,943	5,525

Of the amount reported as health care receivable, \$121,227 and \$667,446 relates to pharmacy rebates receivable as of December 31, 2014 and 2013, respectively. This decrease is primarily due to decreased membership along with the change in generic/name brand mix.

B. The Company does not have any risk-sharing receivables.

The Company admitted \$63,351 and \$22,500 for receivables for claim overpayments as of December 31, 2014 and December 31, 2013, respectively which are included in health care receivables in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

### 29. PARTICIPATING POLICIES

The Company did not have any participating contracts in 2014 or 2013.

### 30. PREMIUM DEFICIENCY RESERVES

The Company has not recorded any premium deficiency reserves as of December 31, 2014 or 2013. The analysis of premium deficiency reserves was completed as of December 31, 2014 and 2013. The Company did consider anticipated investment income when calculating the premium deficiency reserves.

The following table summarizes the Company's premium deficiency reserves as of December 31, 2014 and 2013:

0044

	2	014
1. Liability carried for premium deficiency reserves	\$	
2. Date of the most recent evaluation of this liability	12/3	1/2014
3. Was anticipated investment income utilized in this calculation?	Yes X	No
Liability carried for premium deficiency reserves	\$	013
2. Date of the most recent evaluation of this liability	12/3	1/2013
3. Was anticipated investment income utilized in this calculation?	Yes X	No No

### 31. ANTICIPATED SALVAGE AND SUBROGATION

Due to the type of business being written, the Company has no salvage. As of December 31, 2014 and 2013, the Company had no specific accruals established for outstanding subrogation, as it is considered a component of the actuarial calculations used to develop the estimates of claims unpaid and aggregate health claim reserves.

## **GENERAL INTERROGATORIES**

# PART 1 - COMMON INTERROGATORIES GENERAL

1.1	Is the reporting entity a member of an Insurance Holding Company System consi is an insurer?  If yes, complete Schedule Y, Parts 1, 1A and 2							
1.2	If yes, did the reporting entity register and file with its domiciliary State Insurance such regulatory official of the state of domicile of the principal insurer in the Holo providing disclosure substantially similar to the standards adopted by the Natior its Model Insurance Holding Company System Regulatory Act and model regula subject to standards and disclosure requirements substantially similar to those requirements.	ding Company System, a registration statement lat Association of Insurance Commissioners (NAIC) in attitudes pertaining thereto, or is the reporting entity	Yes [	] No [	X ] N/A [ ]			
1.3	3 State Regulating?							
2.1	Has any change been made during the year of this statement in the charter, by-lareporting entity?			Yes [	] No [ X ]			
2.2	If yes, date of change:					_		
3.1	State as of what date the latest financial examination of the reporting entity was r	nade or is being made		12/31/	2011	_		
3.2	State the as of date that the latest financial examination report became available entity. This date should be the date of the examined balance sheet and not the			12/31/	2011	_		
3.3	State as of what date the latest financial examination report became available to domicile or the reporting entity. This is the release date or completion date of th examination (balance sheet date).	e examination report and not the date of the		03/06/	2013			
3.4	By what department or departments? Arkansas Insurance Department							
3.5	Have all financial statement adjustments within the latest financial examination restatement filed with Departments?	eport been accounted for in a subsequent financial	Yes [	] No [	] N/A [ X ]			
3.6	Have all of the recommendations within the latest financial examination report be	en complied with?	Yes [	] No [	] N/A [ X ]			
4.1		e reporting entity), receive credit or commissions for or easured on direct premiums) of: usiness?			] No [ X ]			
4.2	4.12 renewals?  During the period covered by this statement, did any sales/service organization or receive credit or commissions for or control a substantial part (more than 20 per premiums) of:			Yes [	] No [ X ]			
	4.21 sales of new b	usiness?			] No [ X ] ] No [ X ]			
<i>-</i> 1	Has the reporting entity been a party to a merger or consolidation during the period							
5.1				res [	] NO [ X ]			
5.2	If yes, provide the name of the entity, NAIC Company Code, and state of domicil ceased to exist as a result of the merger or consolidation.	e (use two letter state appreviation) for any entity that ha	as					
	1 Name of Entity	NAIC Company Code State of Domicile						
6.1	Has the reporting entity had any Certificates of Authority, licenses or registrations revoked by any governmental entity during the reporting period?			Yes [	] No [ X ]			
6.2	If yes, give full information:							
7.1	Does any foreign (non-United States) person or entity directly or indirectly control	10% or more of the reporting entity?		Yes [	] No [ X ]			
7.2	If yes, 7.21 State the percentage of foreign control;			C	).0	6		
	7.22 State the nationality(s) of the foreign person(s) or entity(s) or if the entity is a attorney-in-fact; and identify the type of entity(s) (e.g., individual, corporation	a mutual or reciprocal, the nationality of its manager or	_					
	1 Nationality	2 Type of Entity						

8.1 8.2	If response to 8.1 is yes, please identify the name of the	3 , ,				Yes [	]	No [ X	( ]
8.3		or securities firms?				Yes [ ]	X 1	No [	1
8.4	If response to 8.3 is yes, please provide below the names and location (city and state of the main office) of any affiliates regulated by a federal regulatory services agency [i.e. the Federal Reserve Board (FRB), the Office of the Comptroller of the Currency (OCC), the Federal Deposit Insurance Corporation (FDIC) and the Securities Exchange Commission (SEC)] and identify the affiliate's primary federal regulator.								•
	1	2	3 FRB	4	5	6	. ]		
	Affiliate Name Optum Bank, Inc.	Location (City, State) Salt Lake City, Utah	N0	OCC N0	FDIC YES.		_		
9.	What is the name and address of the independent certifie	ed public accountant or accounting firm retained to conduct th	e annual a	udit?			_		
10.1	Deloitte & Touche LLP, Minneapolis, MN								
10.1	requirements as allowed in Section 7H of the Annual Fir	nibited non-audit services provided by the certified independer nancial Reporting Model Regulation (Model Audit Rule), or su	bstantially	similar s	state	Yes [	]	No [ X	( ]
10.2	If the response to 10.1 is yes, provide information related	d to this exemption:							
10.3	allowed for in Section 17A of the Model Regulation, or s	the other requirements of the Annual Financial Reporting Moc substantially similar state law or regulation?	el Regulat	ion as		Yes [	]	No [ X	( ]
10.4	If the response to 10.3 is yes, provide information related	d to this exemption:							
10.5	Has the reporting entity established an Audit Committee	in compliance with the domiciliary state insurance laws?			Yes [ )	( ] No [	]	N/A [	[ ]
10.6	If the response to 10.5 is no or n/a, please explain								
11.	What is the name, address and affiliation (officer/employe firm) of the individual providing the statement of actuaria	ree of the reporting entity or actuary/consultant associated with all opinion/certification? Ince Company, affiliate of UnitedHealthcare of Arkansas, Inc.,	an actuar	ial consi	ulting				
12.1	Does the reporting entity own any securities of a real esta	ate holding company or otherwise hold real estate indirectly?				Yes [	]	No [ X	[]
		Name of real estate holding company							
	12.12 N	Number of parcels involved				0			_
12 2	12.13 T If, yes provide explanation:	Total book/adjusted carrying value				\$			
13.	FOR UNITED STATES BRANCHES OF ALIEN REPOR								
13.1		nited States manager or the United States trustees of the repo							
13.2		he reporting entity through its United States Branch on risks w				Yes [	1	No [	1
13.3	Have there been any changes made to any of the trust in	ndentures during the year?				Yes [	]	No [	j
13.4		te approved the changes?			-	] No [	]	N/A [	[ ]
14.1		oal financial officer, principal accounting officer or controller, or le of ethics, which includes the following standards?				Yes [ ]	Y 1	No I	1
		dling of actual or apparent conflicts of interest between persor				103 [ /	~ J	NO [	,
		sure in the periodic reports required to be filed by the reporting	entity;						
	(c) Compliance with applicable governmental laws, rules								
	(d) The prompt internal reporting of violations to an appro	opriate person or persons identified in the code; and							
4.11	(e) Accountability for adherence to the code.  If the response to 14.1 is No, please explain:								
						٧- ٢	,	Ma F Y	, 1
14.2 14.21	If the response to 14.2 is yes, provide information related	ed?d to amendment(s).				Yes [	J	No [ X	( ]
		. , ,							
14.3		or any of the specified officers?				Yes [	]	No [ X	( ]
14.31	If the response to 14.3 is yes, provide the nature of any w	vaiver(s).							

	5.1 Is the reporting entity the beneficiary of a Letter of Credit that is unrelated to reinsurance where the issuing or confirming bank is not on the SVO Bank List?  5.2 If the response to 15.1 is yes, indicate the American Bankers Association (ABA) Routing Number and the name of the issuing or confirming bank of the Letter of Credit and describe the circumstances in which the Letter of Credit is triggered.						] N	lo [ X	]
	1 American	1 2 3							7
	Association (ABA) Routing Number			That Can Trigger the Letter of Credit			nount		
	<u></u>								
16.		BOARD OF D or sale of all investments of the reporting entity passed upon either	by the board o	of directors or a subordinate committee		Yes [ X	1 1	lo [	1
17.	Does the reporting	ng entity keep a complete permanent record of the proceedings of	its board of dire	ectors and all subordinate committees		Yes [ X			1
18.	Has the reporting	g entity an established procedure for disclosure to its board of dires officers, directors, trustees or responsible employees that is in co	ctors or trustee	s of any material interest or affiliation of	on the	Yes [ X	-		]
		FINAN	CIAL						
19.	Has this stateme	ent been prepared using a basis of accounting other than Statutory	Accounting Pr	inciples (e.g., Generally Accepted		Vac [	1 1	lo [ Y	1
20.1	Total amount loa	inciples)?	policy loans):	20.11 To directors or other officers		\$	j iv	10 [ A	1
		g,	,	20.12 To stockholders not officers					
				20.13 Trustees, supreme or grand (Fraternal Only)		\$			0
20.2		loans outstanding at the end of year (inclusive of Separate Accour	nts, exclusive of	f					
	policy loans):			20.21 To directors or other officers		\$			0
				20.22 To stockholders not officers	,	\$			0
				20.23 Trustees, supreme or grand (Fraternal Only)		\$			0
21.1	Were any assets	reported in this statement subject to a contractual obligation to tra	ansfer to anothe			Ψ			
	obligation being	reported in the statement?				Yes [	] N	lo [ X	]
21.2	If yes, state the a	amount thereof at December 31 of the current year:		21.21 Rented from others					
				21.22 Borrowed from others					
				21.23 Leased from others		\$			0
				21.24 Other		.\$			0
22.1	guaranty assoc	ent include payments for assessments as described in the Annua iation assessments?							
22.2	If answer is yes:		22	2.21 Amount paid as losses or risk adj	ustment	\$			0
				2.22 Amount paid as expenses					
				2.23 Other amounts paid					
		ng entity report any amounts due from parent, subsidiaries or affilia ny amounts receivable from parent included in the Page 2 amount							
23.2	ii yes, iiidicate ai	ny amounts receivable from parent included in the Fage 2 amount	•			д			0
		INVEST	MENT						
24.01		cks, bonds and other securities owned December 31 of current year ession of the reporting entity on said date? (other than securities leads to the control of the reporting entity on said date?)				Yes [ X	. ] N	lo [	]
24.02	, 0	d complete information relating thereto							
24.03	whether collate	ing programs, provide a description of the program including valueral is carried on or off-balance sheet. (an alternative is to reference	e Note 17 where	e this information is also provided)					
24.04	Does the Compa Instructions?	any's security lending program meet the requirements for a conformation	ming program a	as outlined in the Risk-Based Capital	Yes [	] No [	]	N/A [	X ]
24.05	If answer to 24.0	4 is yes, report amount of collateral for conforming programs				.\$			0
24.06	If answer to 24.0	4 is no, report amount of collateral for other programs				.\$			0
24.07		ities lending program require 102% (domestic securities) and 105 ntract?			Yes [	] No [	]	N/A [	X ]
24.08	Does the reporting	ng entity non-admit when the collateral received from the counterp	arty falls below	100%?	Yes [	] No [	]	N/A [	X ]
24.09	Does the reporting	ng entity or the reporting entity's securities lending agent utilize th	e Master Secur	ities lending Agreement (MSLA) to	Yes [	] No [	]	N/A [	X ]

24.10	For the reporting entity's security lending program state the amount of the following as December 31 of the current year:									
	24.101 Total fair value of reinvested collateral assets reported on Schedule DL, Parts 1 and 2									
		payable for securities len								
25.1	Were any of the stocks, bonds or other assets of the reporting entity owned at December 31 of the current year not exclusively under the control of the reporting entity, or has the reporting entity sold or transferred any assets subject to a put option contract that is currently in force? (Exclude securities subject to Interrogatory 21.1 and 24.03).									
25.2	If yes, state the amount thereo	of at December 31 of the	current vear:	25.2	1 Subject to repure	naea aareem	ients	¢	0	
20.2	ii yoo, olalo iilo amoant iiloroo	at Boodinger or or the	ourront your.	25.2	2 Subject to repurci	repurchase	agreements	Ψ \$	0	
				25.2	3 Subject to dollar r	epurchase a	greements	\$	0	
				25.2	4 Subject to reverse	dollar repu	chase agreements	\$	0	
							nts	\$	0	
				25.2	6 Letter stock or se	curities restr	icted as to sale - k	\$	0	
				25.2	7 FHLB Capital Sto	ck		\$	0	
				25.2	8 On deposit with s	tates		\$	310,386	
							ry bodies		0	
				25.3	U Pledged as collate an FHI B	eral - exclud	ng collateral pledged	(O .\$	0	
				25.3	1 Pledged as collate	eral to FHLB	- including assets	<del>V</del>		
					backing funding	agreements		\$	0	
				25.3	2 Other			\$	0	
25.3	For category (25.26) provide the	ne following:								
20.0	Tor category (20.20) provide ti									
	Note	1 re of Restriction			2 Descrip	tion		3 Amour	at	
	INdiu							Amour		
							·			
00.4	Dana tha annuation autitude have			hadala DDO				V [ 1	N- F V 1	
26.1	Does the reporting entity have	any nedging transaction	s reported on Sc	nedule DB?				res [ ]	NO [ X ]	
26.2	If yes, has a comprehensive d If no, attach a description with		program been n	nade available to t	he domiciliary state	?	Yes [	] No [	] N/A [ ]	
27.1	Were any preferred stocks or	hands award as of Doca	mbor 31 of the c	urrent voor manda	torily convertible int	o oquity or	at the ention of the			
21.1	issuer, convertible into equity							Yes [ ]	No [ X ]	
27.2	If yes, state the amount thereo									
27.2	ii yes, state the amount therec	at December 31 of the	current year					Ф	0	
28.	Excluding items in Schedule E offices, vaults or safety depo- custodial agreement with a q Outsourcing of Critical Functi	sit boxes, were all stocks ualified bank or trust com	s, bonds and other	er securities, owne	d throughout the cu	rrent year he	eld pursuant to a siderations. F.	Yes [ X ]	No [ ]	
28.01	For agreements that comply w	ith the requirements of the	ne NAIC Financia	al Condition Exam	iners Handbook, co	mplete the fo	ollowing:			
	1					2				
	Name of Ci					an's Addres	3			
	Northern Trust		50 S. LaSa	IIIe, Chicago, IL	60675					
			<b> </b>							
28.02	For all agreements that do not and a complete explanation:	comply with the requirer	ments of the NAI	C Financial Condi	ion Examiners Han	dbook, provi	de the name, location			
	1		I	2			3			
	Name(	s)		Location(s)			Complete Explanat	ion(s)		
	Have there been any changes If yes, give full and complete in			an(s) identified in 2	8.01 during the curr	rent year?		Yes [ ]	No [ X ]	
	1		2	L. P.	3		4			
	Old Custodian	1	New Cus	todian	Date of Cha	inge	Reaso	1		
28.05	Identify all investment advisors handle securities and have a					ccess to the	investment accounts,			
	1		2				3			
	Central Registration Depository Number(s)		Name				Address			
	107038	JPMorgan Investment Ma			245 Park Avenue Ne	ew York, New				

1 2					3	
CUSIP#		Name of Mutual Fund			Book/Adj Carrying	
29.2999 - Total		Hamo of Matauri and			Carrying	Value
or each mutual fund	listed in the table above, complete the foll	owing schedule:				
	1	2		3 Amount of Mutu Fund's Book/Adju Carrying Value	sted	4
Name of	Mutual Fund (from above table)	Name of Significar Mutual I		Attributable to the Holding	he D	ate of Iuatior
statement value for fa	ali value.	1 Statement (Admitted)	2	3 Excess of Statement over Fair Value (-), or Fair Value over		
30.1 Bonds		Statement (Admitted) Value522,186	Fair Value 522,792	Excess of Statement over Fair Value (-), or Fair Value over Statement (+)		
30.1 Bonds		Statement (Admitted) Value522,186	Fair Value	Excess of Statement over Fair Value (-), or Fair Value over Statement (+)		
30.1 Bonds		Statement (Admitted) Value	Fair Value 522,792 0 522,792 those securities that design vendor. Hub utilizes	Excess of Statement over Fair Value (-), or Fair Value over Statement (+) 606 606		
30.1 Bonds	or methods utilized in determining the fair lat had prices in the NAIC SVO ISIS datab	Statement (Admitted) Value	Fair Value 522,792 0 522,792 those securities that design vendor. Hub utilizes	Excess of Statement over Fair Value (-), or Fair Value over Statement (+)		] No
30.1 Bonds	s	Statement (Admitted) Value	Fair Value	Excess of Statement over Fair Value (-), or Fair Value over Statement (+)  606  606  did not have prices in various pricing	Yes [	] No

## **GENERAL INTERROGATORIES**

### OTHER

33.1	Amount of payments to trade associations, service organizations and statistical or rating bureaus, if any?		\$	0
33.2	List the name of the organization and the amount paid if any such payment represented 25% or more of the to service organizations and statistical or rating bureaus during the period covered by this statement.	ssociations,		
	1 Name	2 Amount Paid		
34.1	Amount of payments for legal expenses, if any?		\$	0
34.2	List the name of the firm and the amount paid if any such payment represented 25% or more of the total payment during the period covered by this statement.	nents for legal expenses		
	1	2		
	Name	Amount Paid		
35.1	Amount of payments for expenditures in connection with matters before legislative bodies, officers or department	ents of government, if a	iny?\$	0
35.2	List the name of the firm and the amount paid if any such payment represented 25% or more of the total payment connection with matters before legislative bodies, officers or departments of government during the period of		t.	
	1	2		
	Name	Amount Paid		

## **GENERAL INTERROGATORIES**

### PART 2 - HEALTH INTERROGATORIES

1.1	Yes [ ] No [ X ]		
1.2	If yes, indicate premium earned on U.S. business only.		
1.3	What portion of Item (1.2) is not reported on the Medicare Supplement Insurance 1.31 Reason for excluding	e Experience Exhibit?	\$
1.4	Indicate amount of earned premium attributable to Canadian and/or Other Alien	not included in Item (1.2) above	\$
1.5	Indicate total incurred claims on all Medicare Supplement Insurance.		\$
1.6	Individual policies:	Most current three years:	_
		1.61 Total premium earned	
		1.62 Total incurred claims	
		1.63 Number of covered lives	
		All years prior to most current three years:	
		1.64 Total premium earned	
		1.65 Total incurred claims	
		1.66 Number of covered lives	
1.7	Group policies:	Most current three years:	
		1.71 Total premium earned	\$
		1.72 Total incurred claims	
		1.73 Number of covered lives	
		All years prior to most current three years:	
		1.74 Total premium earned	
		1.75 Total incurred claims	\$
		1.76 Number of covered lives	
2.	Health Test:		
	2.1 Premium Numerator	1 2	
	2.1 Premium Numerator	9 /12 509 /5 161 260	
	2.2 Premium Denominator	8 412 508 45 161 360	
	2.3 Premium Ratio (2.1/2.2)	1 000 1 000	
	2.4 Reserve Numerator		
	2.5 Reserve Denominator		
	2.6 Reserve Ratio (2.4/2.5)	1 000 1 000	
3.1	Has the reporting entity received any endowment or gift from contracting hospits returned when, as and if the earnings of the reporting entity permits?		Yes [ ] No [ X ]
3.2	If yes, give particulars:		
4.1	Have copies of all agreements stating the period and nature of hospitals', physic dependents been filed with the appropriate regulatory agency?		Yes [ X ] No [ ]
4.2	If not previously filed, furnish herewith a copy(ies) of such agreement(s). Do the	se agreements include additional benefits offered?	Yes [ ] No [ X ]
5.1	Does the reporting entity have stop-loss reinsurance?		Yes [ ] No [ X ]
5.2	If no, explain:		
	UnitedHealthcare of Arkansas, Inc. has an insolvency only reinsurance agreement	ent.	
5.3	Maximum retained risk (see instructions)	5.31 Comprehensive Medical	\$
	,	5.32 Medical Only	\$
		5.33 Medicare Supplement	\$
		5.34 Dental & Vision	\$
		5.35 Other Limited Benefit Plan	\$0
		5.36 Other	\$
6.	Describe arrangement which the reporting entity may have to protect subscriber hold harmless provisions, conversion privileges with other carriers, agreement agreements:  Hold harmless clauses in provider agreements and continuation of coverage en	ts with providers to continue rendering services, and any other	
7.4		-	Voc I V I No I I
7.1	Does the reporting entity set up its claim liability for provider services on a service	ce date basis?	Yes [ X ] NO [ ]
7.2	If no, give details		
8.	Provide the following information regarding participating providers:	8.1 Number of providers at start of reporting year 8.2 Number of providers at end of reporting year .	
9.1	Does the reporting entity have business subject to premium rate guarantees?		Yes [ ] No [ X ]
9.2	If yes, direct premium earned:	9.21 Business with rate guarantees between 15-36 months	;\$(
		9.22 Business with rate guarantees over 36 months	\$0

## **GENERAL INTERROGATORIES**

10.1	.1 Does the reporting entity have Incentive Pool, Withhold or Bonus Arrangements in its provider contracts?			No [ ]
10.2	If yes:	10.21 Maximum amount payable bonuses	\$	20,532
		10.22 Amount actually paid for year bonuses	\$	11 , 168
		10.23 Maximum amount payable withholds		
		10.24 Amount actually paid for year withholds	\$	0
11.1	Is the reporting entity organized as:			
		11.12 A Medical Group/Staff Model,	Yes [ ]	No [ X ]
		11.13 An Individual Practice Association (IPA), or, .	Yes [ ]	No [ X ]
		11.14 A Mixed Model (combination of above)?	Yes [ X ]	No [ ]
11.2	Is the reporting entity subject to Minimum Net Worth Requirements?		Yes [ X ]	No [ ]
11.3	If yes, show the name of the state requiring such net worth.			Arkansas
11.4	If yes, show the amount required.		\$	1,622,370
11.5	Is this amount included as part of a contingency reserve in stockholder's equity?		Yes [ ]	No [ X ]
11.6	If the amount is calculated, show the calculation			
	NAIC RBC Model, 300% of authorized control level.			

12. List service areas in which reporting entity is licensed to operate:

1 Name of Service Area
Arkansas
Ashley
Benton Bradley Bradley
Carroll
Chicot
Claburno
Cloudend
Cleveland
Conway
Craighead
Crittondon
Crittenden
Cross
Dallas
Desha
Drew
Faulkner
Franklin
Fulton
Garland
Grant
Hempstead
Hot Spring
Howard
Izard
Jackson
Jefferson
Johnson
Lawrence
Lincoln
Little River
Logan
Lonoke
Madison
Miller
Quachita
Perry
Pike
Poinsett
Polk
Pope
Prairie
Pulaski
Saline
Scott
Searcy
Sebastian
Sevier
Sharp
Van Buren
Washington
White
Woodruff
Yell

13.1	Do you act as a custodian for health savings accounts?						Yes [ ] No	[ X ]
13.2	If yes, please provide the amount of custodial funds held as of the reporting date.							0
13.3	3.3 Do you act as an administrator for health savings accounts?						Yes [ ] No	[ X ]
13.4	13.4 If yes, please provide the balance of funds administered as of the reporting date.						\$	0
14.1 Are any of the captive affiliates reported on Schedule S, Part 3, authorized reinsurers?							N/A [ ]	
	1	2	3	4	Assets	Supporting Reserve	e Credit	7
		NAIC			5	6	7	
	Company Name	Company Code	Domiciliary Jurisdiction	Reserve Credit	Letters of Credit	Trust Agreements	Other	
15.	Provide the following for individual ordinary life insur ceded):	rance* policies (l	J.S. business only	for the current yea	ar (prior to reinsura	nce assumed or		_

15.1 Direct Premium Written\$
15.2 Total Incurred Claims\$
15.3 Number of Covered Lives

*Ordinary Life Insurance Includes
Term(whether full underwriting, limited underwriting, jet issue, "short form app")
Whole Life (whether full underwriting, limited underwriting, jet issue, "short form app")
Variable Life (with or without secondary gurarantee)
Universal Life (with or without secondary gurarantee)
Variable Universal Life (with or without secondary gurarantee)

## **FIVE-YEAR HISTORICAL DATA**

	1146	1	2	3	4	5
		2014	2013	2012	2011	2010
	Balance Sheet (Pages 2 and 3)					
1.	Total admitted assets (Page 2, Line 28)					
2.	Total liabilities (Page 3, Line 24)					
3.	Statutory surplus					
4.	Total capital and surplus (Page 3, Line 33)	7,794,223	9, 106, 702	8,917,536	7,078,291	6,491,878
	Income Statement (Page 4)					
5.	Total revenues (Line 8)					
6.	Total medical and hospital expenses (Line 18)					
7.	Claims adjustment expenses (Line 20)	236 , 150	1,705,013	1,396,506	1,050,064	645,497
8.	Total administrative expenses (Line 21)	1,268,814	3,087,638	3,822,819	3,338,130	3,392,128
9.	Net underwriting gain (loss) (Line 24)	1,317,464	2,891,265	5,171,259	2,750,545	1,716,721
10.	Net investment gain (loss) (Line 27)	2,383	2,189	8,099	19,300	17,572
11.	Total other income (Lines 28 plus 29)	(12,811)	(3, 115)	(31,224)	0	0
12.	Net income or (loss) (Line 32)	629,040	1,885,748	3,347,999	1,793,530	1,369,568
	Cash Flow (Page 6)					
13.	Net cash from operations (Line 11)	(3,299,661)	1,751,595	3,063,128	2,358,321	1,310,121
	Risk-Based Capital Analysis					
14.	Total adjusted capital	7,794,223	9, 106, 702	8,917,536	7,078,291	6,491,878
15.	Authorized control level risk-based capital	540,790	1,846,868	1,749,647	1,714,730	1,202,986
	Enrollment (Exhibit 1)					
16.	Total members at end of period (Column 5, Line 7)	1,908	5,859	5,796	4,935	3,776
17.	Total members months (Column 6, Line 7)	21,727	72,607	69,410	60,290	45,163
	Operating Percentage (Page 4) (Item divided by Page 4, sum of Lines 2, 3 and 5) x 100.0					
18.	Premiums earned plus risk revenue (Line 2 plus Lines 3 and 5)	100.0	100.0	100.0	100.0	100.0
19.	Total hospital and medical plus other non-health (Lines 18 plus Line 19)	65.4	82.9	76.2	80.5	78.2
20.	Cost containment expenses		2.1		1.7	
21.	Other claims adjustment expenses	1.3	1.7	1.4	1.2	1.1
22.	Total underwriting deductions (Line 23)	83.9	93.6	88.2	92.5	92.6
23.	Total underwriting gain (loss) (Line 24)	16.1	6.4	11.8	7.5	7.4
	Unpaid Claims Analysis (U&I Exhibit, Part 2B)					
24.	Total claims incurred for prior years (Line 13, Col. 5)	4,120,005	4,134,884	2,746,207	2,018,114	1,504,044
25.	Estimated liability of unpaid claims-[prior year (Line 13, Col. 6)]	4,307,493	4,673,882	5,002,192	3,226,988	2,014,815
	Investments In Parent, Subsidiaries and Affiliates					
26.	Affiliated bonds (Sch. D Summary, Line 12, Col. 1)	0	0	0	0	0
27.	Affiliated preferred stocks (Sch. D Summary, Line 18, Col. 1)	0	0	0	0	0
28.	Affiliated common stocks (Sch. D Summary, Line 24, Col. 1)	0	0	0	0	0
29.	Affiliated short-term investments (subtotal included in Schedule DA Verification, Col. 5, Line 10)	0	0	0	0	0
30.	Affiliated mortgage loans on real estate					
31.	All other affiliated					
32.	Total of above Lines 26 to 31					
33.	Total investment in parent included in Lines 26 to 31 above.	0	0	0		
	If a party to a merger, have the two most recent years					1 0

## SCHEDULE T PREMIUMS AND OTHER CONSIDERATIONS

Allocated by States and Territories

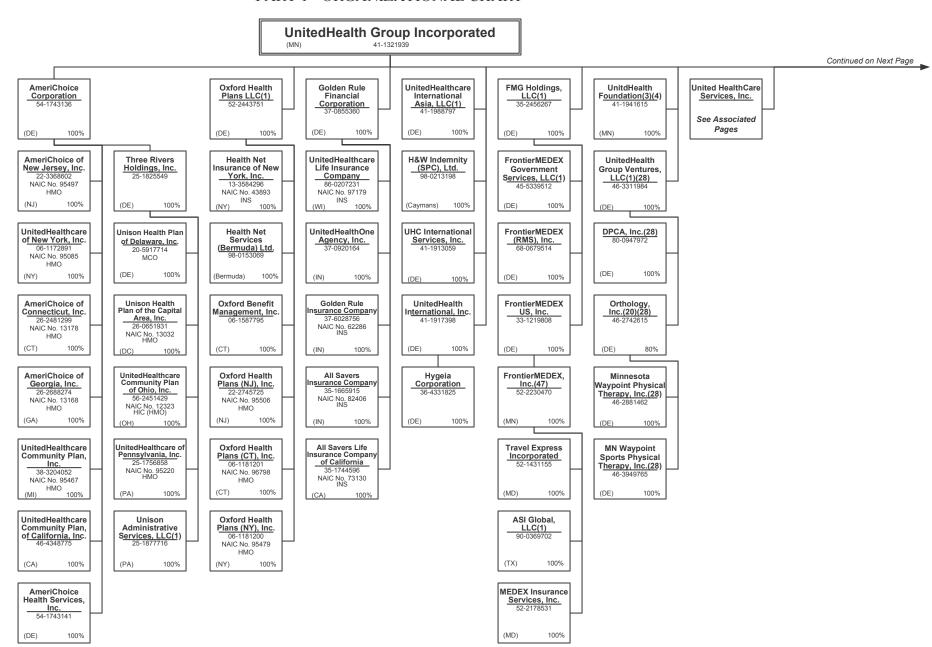
Solities etc.	Allocated by States and Territories										
State   Actions   Accident   Ac			1	2	2	4	Direct Bus		7	0	
Sintes, etc.   Active   Premium   Tex XVII   Trace   Active   Premium   Trace   Active   Active   Premium   Trace   Active   Ac				2	3	4	5 Federal	б	1	8	9
States											
Salina, etc.								Life & Annuity			
State   Stat				Accident &					Property/	Total	
Solition   Company   Com			Active		Medicare	Medicaid					Deposit-Type
2. Alasha		States, etc.	Status	Premiums	Title XVIII	Title XIX	Premiums	Considerations	Premiums	Through 7	Contracts
3. Attoring   Attori	1.	Alabama AL	N	0	0	0	0	0	0	0	0
4. Admanss	2.	Alaska AK	N	0	0	0	0	0	0	0	0
S. California CA N 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.	Arizona AZ	N	0	0	0	0	0	0	0	0
6. Colorado	4.	Arkansas AR	L	8,068,191	353,657	0	0	0	0	8,421,848	0
7. Connection	5.	California CA	N	0	0	0	0	0	0	0	0
S. Delawere   DE   N.   0   0   0   0   0   0   0   0   0	6.	Colorado CO	N	0	0	0	0	0	0	0	0
9, Obstrict of Columbia, DC	7.	Connecticut CT	N	0	0	0	0	0	0	0	0
10. Fiolidad			NN	0	0	0	0	0	0	0	0
11   Ceorgia   GA	9.	District of Columbia . DC	NN.	0	0	0	0	0	0	0	0
12	10.	Florida FL	NN	0	0	0	0	0	0	0	0
131   Malho   10	11.	Georgia GA	NN	0	0	0	0	0	0	0	0
14   Illicois	12.	Hawaii HI	NN	0	0	0	0	0	0	0	0
14   Illicois	13.	Idaho ID	N	0	0	0	0	0	0	0	0
16   lova			N	0	0	0	0	0	0	0	0
16   lova	15.	Indiana IN	N	0	0	0	0	0	0	0	0
18   Kentucky   KY   K   D   D   D   D   D   D   D   D   D			N	0	0	0	0	0	0	0	0
18   Kertucky   KY   N   D   D   D   D   D   D   D   D   D	17.	Kansas KS	N	0	0	0	0	0	0	0	0
10   Louisiana			N	0	0	0		0	0	0	0
20			N	0	0	0			0	0	L
21. Maryland   MD		<del>-</del> ·	N	0	0	0	0	0	0	0	0
22 Massachusetts			N.	0	0	0	0	0		0	0
23 Michigam   Mi		•	N.	0	0	0		0		0	0
24. Minnesota   MN   N   0   0   0   0   0   0   0   0			N	0	0	0		0	0	0	0
25			N	0	0	0	n	0	0	n	n
26			N	n	n l	n	n	n		n	n .
27   Mortans			N	n	n l	n	n	n		n	0
28			N	 D	ا م ا م		ر	n l		ر م	n
29   Nevada			N.	 0	٥	٥	n	Λ	0	0	n
30   New Hampshire   NH			NN.		٠	ν	۷	o	 ۱	0	
31. New Jersey			NN.	 n		٥	o			0	
33. New Mexico   NM			IV					0		0	
33. New York			N					u			ļ
34			N								10
35			N		0			0		0	ļ
36. Ohio	34.	North Carolina NC	N		0	U	U	0	U	U	ļ
37 Oklahoma OK			N	0	0	0	0	0	0	0	0
38. Oregon		0	N	0	0	0	0	0	0	0	0
39, Pennsylvania			N	0	0	0	0	0		0	J0
A0   Rhode Island		-	N	0	0	0	0	0		0	0
41.   South Carolina   SC   N   0   0   0   0   0   0   0   0   0			N		0		0		0	0	0
42   South Dakota   SD			N		0		0		0	0	0
43, Temesse			N	0	0		0	0	0	0	0
44, Texas		South Dakota SD	N	0	0	0	0	0	0	0	0
45. Utah			N	0	0		0	0	0	0	0
46.   Vermont   VT   N   0   0   0   0   0   0   0   0   0				0	0			0	0	0	0
47. Virginia			***************************************	0	0			0	0	0	0
48.   Washington   WA   N   0   0   0   0   0   0   0   0   0			N	0	0	0	0	0	0	0	0
48.   Washington   WA			N	0	0	0	0	0	0	0	0
49.   West Virginia   WV			N	0	0	0	0	0	0	0	0
Solution			N	0	0	0	0	0	0	0	0
51.   Wyoming   WY			N	0	0	0	0	0	0	0	0
52. American Samoa AS			N	0	0	0	0	0	0	0	0
53.   Guam   GU   N   0   0   0   0   0   0   0   0   0			N	0	0	0	0	0	0	0	0
54. Puerto Rico         PR         N         0			N	0	0	0	0	0	0	0	0
55. U.S. Virgin Islands   V    N			N	0	0	0	0	0	0	0	0
Second			N	0	0	0	0	0	0	0	0
Islands		_			***************************************						
57. Canada         CAN         N         0 <t< td=""><td> </td><td></td><td>N</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td></t<>			N	0	0	0	0	0	0	0	0
Subtotal		Canada CAN	N	0	0	0	0	0	0	0	0
Subtotal	58.	Aggregate other									1
60. Reporting entity contributions for Employee Benefit Plans		alien OT						0			J0
Contributions for Employee   Senefit Plans			XXX	8,068,191	353,657	0	0	0	0	8,421,848	J0
Benefit Plans	60.										
61. Total (Direct Business) (a) 1 8,068,191 353,657 0 0 0 0 0 8,421,848  DETAILS OF WRITE-INS  58001.			1001	,	_	_	_		•	_	1 _
DETAILS OF WRITE-INS											0
S8001.	61.		(a) 1	8,068,191	353,657	0	0	0	0	8,421,848	0
58002.											
58003								<del> </del>		<b></b>	<del> </del>
58998. Summary of remaining write-ins for Line 58 from overflow page								<del> </del>			
write-ins for Line 58 from overflow page			XXX					ļ			<b></b>
overflow page     XXX     0 <td>58998.</td> <td></td>	58998.										
58999. Totals (Lines 58001 through 58003 plus 58998)(Line 58 above)			VAA/	0	^	^	^		^	_	_
58003 plus 58998)(Line 58 above) XXX 0 0 0 0 0 0 0 0	59000		XXX		U	0	ļ0		0	ļ0	t <sup>0</sup>
above) XXX 0 0 0 0 0 0 0 0	56999.										
			XXX	n	n	n	n	n	Λ	n	0
(L) Licensed or Chartered - Licensed Insurance Carrier or Domiciled RRG; (R) Registered - Non-domiciled RRGs; (Q) Qualified - Qualified or Accredited Reinsurer; (E) Eligible - Reporti	(1.) 1:65										

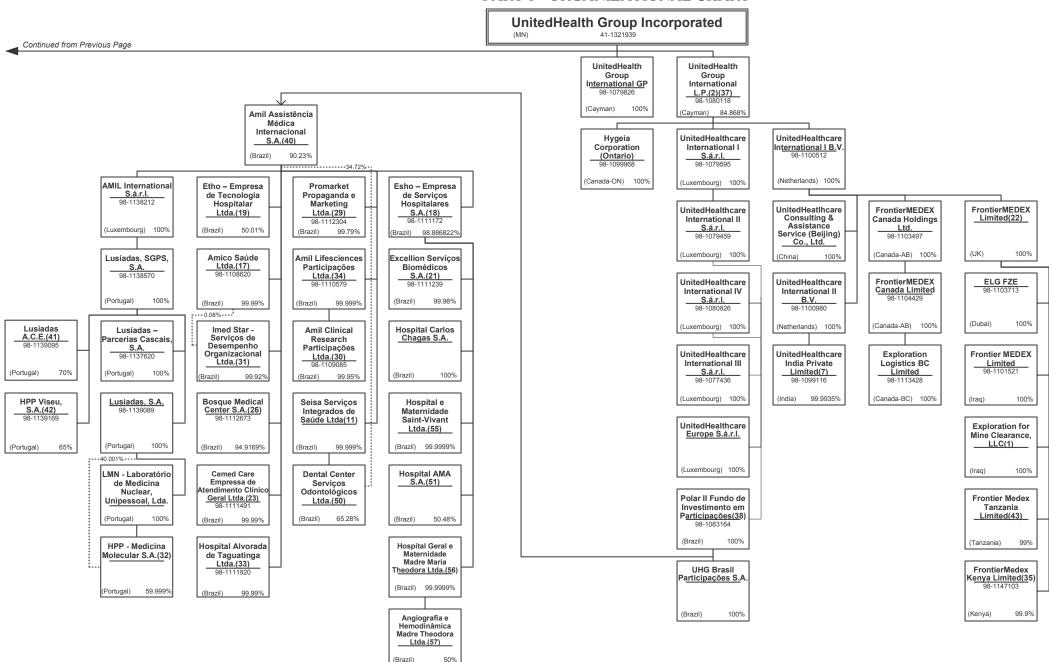
<sup>(</sup>L) Licensed or Chartered - Licensed Insurance Carrier or Domiciled RRG; (R) Registered - Non-domiciled RRGs; (Q) Qualified - Qualified or Accredited Reinsurer; (E) Eligible - Reporting Entities eligible or approved to write Surplus Lines in the state; (N) None of the above - Not allowed to write business in the state.

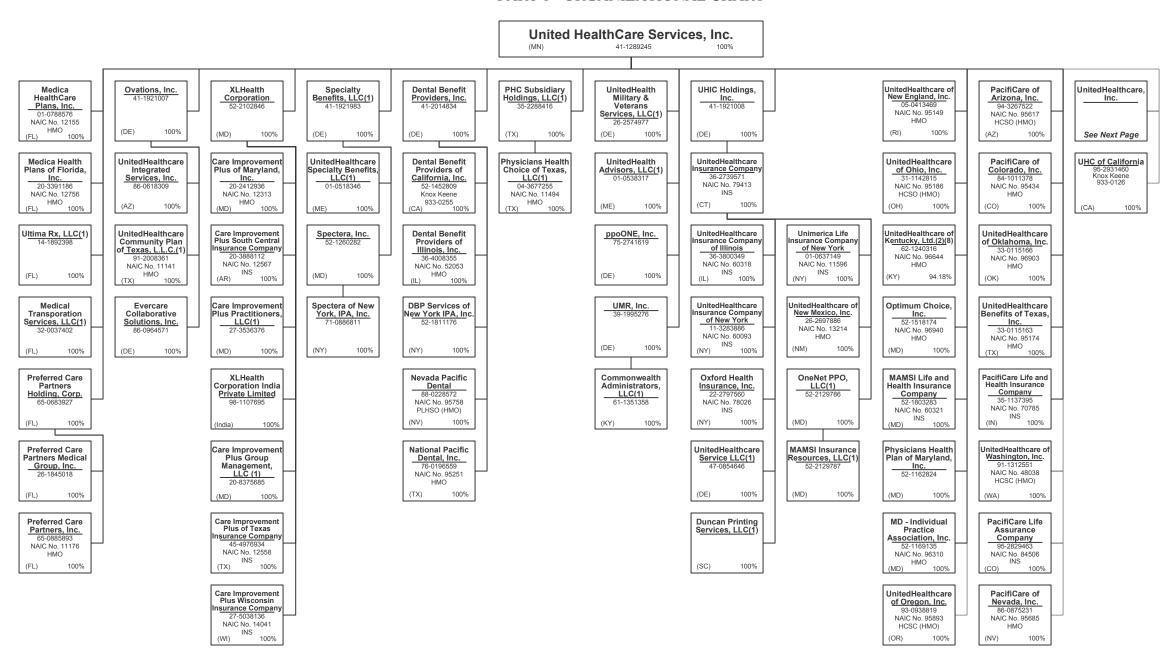
Explanation of basis of allocation by states, premiums by state, etc.

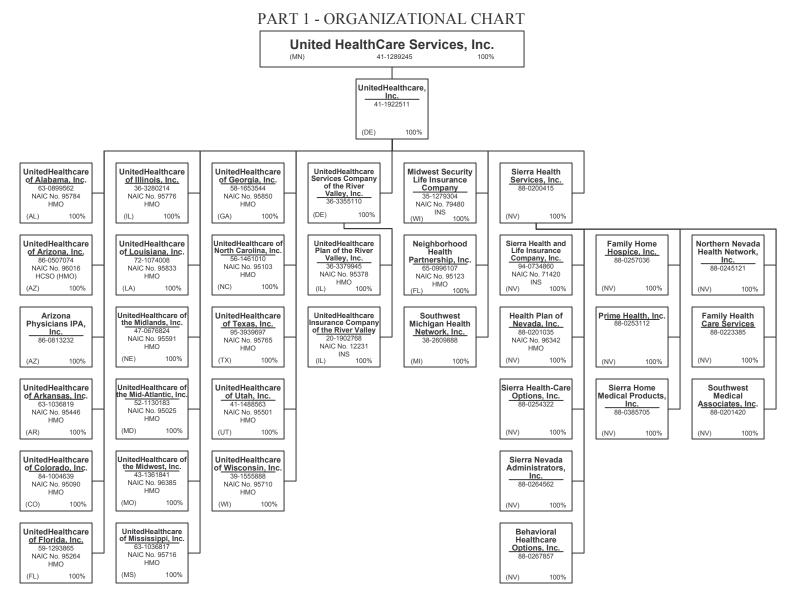
Premiums allocated by state based upon geographic market.

(a) Insert the number of L responses except for Canada and Other Alien.





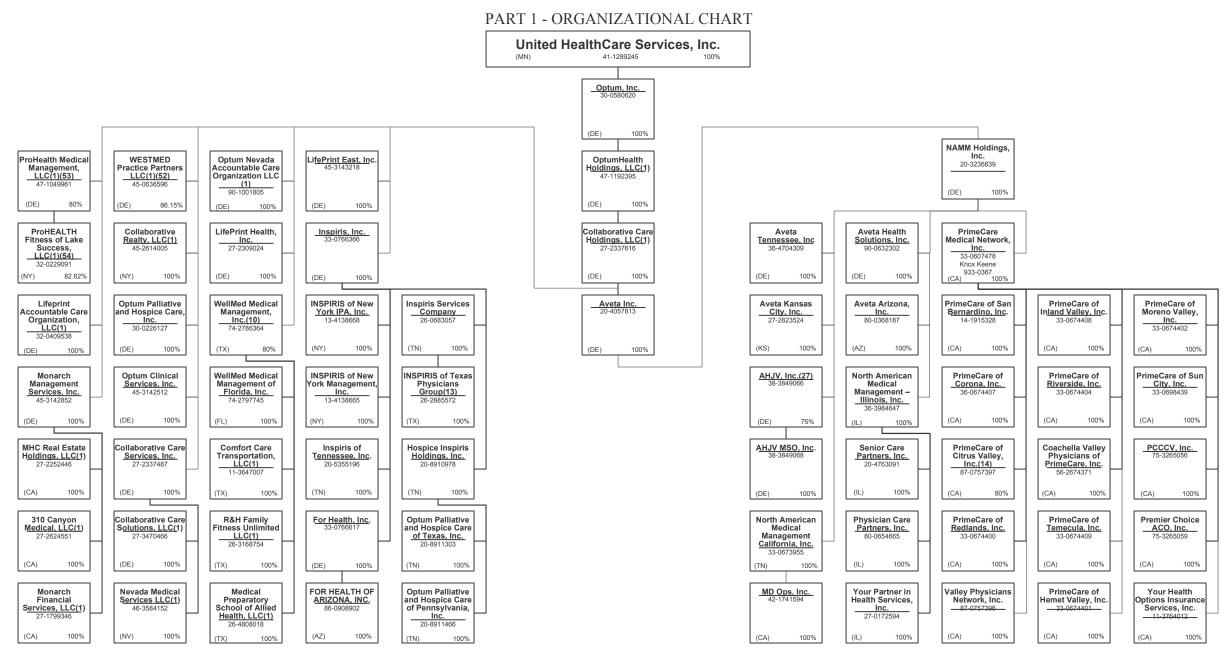


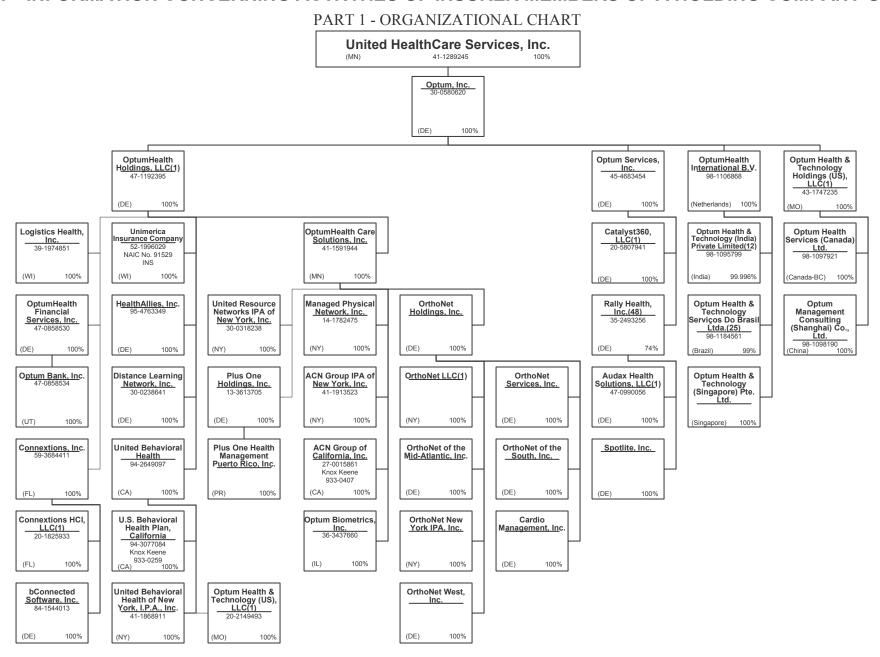


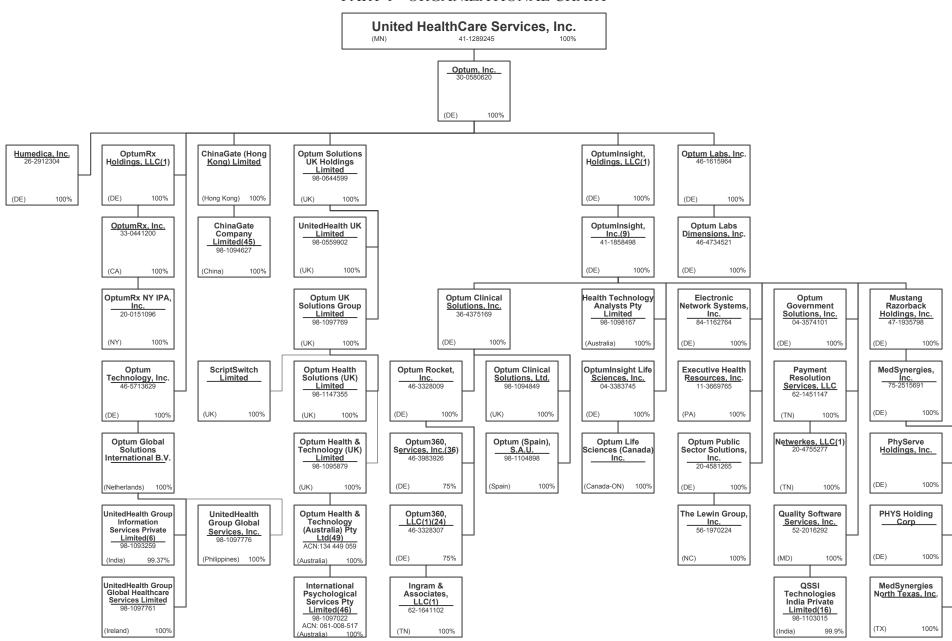
40.4

### ANNUAL STATEMENT FOR THE YEAR 2014 OF THE UnitedHealthcare of Arkansas, Inc.

### SCHEDULE Y - INFORMATION CONCERNING ACTIVITIES OF INSURER MEMBERS OF A HOLDING COMPANY GROUP







### SCHEDULE Y - INFORMATION CONCERNING ACTIVITIES OF INSURER MEMBERS OF A HOLDING COMPANY GROUP

### PART 1 - ORGANIZATIONAL CHART

### **Notes**

All legal entities on the Organization Chart are Corporations unless otherwise indicated.

- (1) Entity is a Limited Liability Company
- (2) Entity is a Partnership
- (3) Entity is a Non-Profit Corporation
- (4) Control of the Foundation is based on sole membership, not the ownership of voting securities
- (5) Perdicaris Participações Ltda. Is 99.9999% owned by Esho Empresa de Serviços Hospitalares S.A. and 0.0001% owned by ISO Hospital Dia S.A.
- (6) UnitedHealth Group Information Services Private Limited is 99.37% owned by Optum Global Solutions International B.V. The remaining 0.63% is owned by UnitedHealth International. Inc.
- (7) United Healthcare India Private Limited is 99.9935% owned by UnitedHealthcare International II B.V. and 0.0065% owned by UnitedHealth International, Inc.
- (8) General partnership interests are held by United HealthCare Services, Inc. (89.77%) and by UnitedHealthcare, Inc. (10.23%). United HealthCare Services, Inc. also holds 100% of the limited partnership interests. When combined, United HealthCare Services, Inc. owns 94.18% and UnitedHealthcare, Inc. owns 5.83% of the company.
- (9) Branch office located in Abu Dhabi, UAE.
- (10) WellMed Medical Management, Inc. is 80% owned by Collaborative Care Holdings, LLC and 20% owned by WMG Healthcare Partners, L.P.
- (11) Seisa Serviços Integrados de Saúde Ltda is 99.999994% owned by Amil Assistência Médica Internacional S.A. and 0.000006% owned by Dental Center Serviços Odontológicos Ltda.
- (12) Optum Health & Technology (India) Private Limited is 99.996% owned by OptumHealth International B.V. and 0.004 % owned by United Behavioral Health.
- (13) INSPIRIS of Texas Physicians Group is a Texas non-profit (taxable) whose sole member is Inspiris Services Company.
- (14) PrimeCare of Citrus Valley, Inc. is 80% owned by PrimeCare Medical Network, Inc. and 20% owned by Citrus Valley Medical Associates, Inc.
- (15) TBD
- (16) QSSI Technologies India Private Limited is 99.9% owned by Quality Software Services, Inc. and 0.1% owned by an Indian citizen.
- (17) Amico Saúde Ltda. is 99.999996% owned by Amil Assistência Médica Internacional S.A. and 0.0000004% owned by an officer of Amil.
- (18) Esho Empresa de Serviços Hospitalares S.A. is 98.886822% owned by Amil Assistência Médica Internacional S.A.; 0.042571% owned by Treasury Shares and 1.070607% owned by external shareholders.

- (19) Etho Empresa de Technologia Hospitalar Ltda. 50.01% owned by Amil Assistência Médica Internacional S.A.and 49.99% owned by an external shareholder.
- (20) Orthology, Inc. is 80% owned by UnitedHealth Group Ventures, LLC and 20% owned by external shareholders.(21) Excellion Serviços Biomédicos S.A.is 99.98% owned by Esho Empresa de Serviços Hospitalares S.A and 0.02% owned by external shareholders.
- (22) Branch offices in Iraq and Uganda.
- (23) Cemed Care Empressa de Atendimento Clínico Geral Ltda. Is 99.999999 owned by Amil Assistência Médica Internacional S.A. and 0.000001% owned by an officer of Amil.
- (24) Optum 360, LLC is 75% owned by Optum Rocket, Inc. and 25% owned by an external interest holder.
- (25) Optum Health & Technology Serviços Do Brasil Ltda. is 99% owned byOptumHealth International B.V. and 1 % owned by OptumInsight, Inc.
- (26) Bosque Medical Center S.A. is 94.917% owned by Amil Assistência Médica Internacional S.A. and 5.083% owned by Esho – Empresa de Serviços Hospitalares S.A.
- (27) AHJV, Inc. is 75% owned by NAMM Holdings, Inc. and 25% owned by Humana, Inc.
- (28) Entity is majority-owned by UHG or one of its affiliates. Corporate secretarial services for this entity are the responsibility of the portfolio company.
- (29) Promarket Propaganda e Marketing Ltda.is 99.79% owned by Amil Assistência Médica Internacional S.A and 0.21% owned by Amico Saúde Ltd.
- (30) Amil Clinical Research Participações Ltda. is 99.95% owned by Amil Lifesciences Participações Ltda. and 0.05% owned by an officer of Amil.
- (31) Imed Star Serviços de Desempenho Organizacional Ltda.is 99.92% owned by Amil Assistência Médica Internacional S.A and 0.08% owned by Amico Saúde Ltd.
- (32) HPP Medicina Molecular, S.A. is 59.99852% owned by LMN Laboratórios de Medicina Nuclear. Unipessoal. Lda. And 40.00148% owned by Lusíadas. S.A.
- (33) Hospital Alvorada Taguatinga Ltda. Is 99.99% owned by Amil Assistência Médica Internacional S.A. and 0.000001% owned by an officer of Amil.
- (34) Amil Lifesciences Participações Ltda. Is 99.99928% owned by Amil Assistência Médica Internacional S.A and 0.00072% owned by an officer of Amil.
- (35) FrontierMedex Kenya Limited is 99.9% owned by FrontierMEDEX Limited and 0.1% owned by UnitedHealthcare International I B.V.
- (36) Optum360 Services, Inc. is 75% owned by Optum Rocket, Inc. and 25% owned by an external interest holder.
- (37) The limited partners of UnitedHealth Group International, L.P. include FMG Holdings, LLC (14.9292%), Hygeia Corporation (DE) (0.2028%) and UnitedHealth Group Incorporated (84.868%). UnitedHealth Group International GP is the general partner of UnitedHealth Group International, L.P.
- (38) Polar II Fundo de Investimento em Participações is a Brazilian private equity investment fund incorporated in the form of a closed-end condominium.

- (39) TBD
- (40) Amil Assistência Médica Internacional S.A. is 90.23% owned by Polar II Fundo de Investimento em Participações and the remaining 9.77% is owned by the former controlling shareholders of Amil Assistência Médica Internacional S.A.
- (41) Lusíadas A.C.E. is 67% owned by Lusíadas, SGPS, S.A., 10% owned by Lusíadas, S.A., 10% owned by Lusíadas Parcerias Cascais, S.A., 5% owned by LMN Laboratórios de Medicina Nuclear, Unipessoal, Lda., 5% owned by HPP Medicina Molecular, S.A. and 3% owned by HPP Viseu, S.A.
- (42) HPP Viseu, S.A. is 65% owned by Lusíadas, SGPS, S.A. The remaining 35% is jointly owned VISABEIRA Saúde - Serviços de Saúde, S.A., VISABEIRA Participações Financeiras, SGPS, S.A., VISABEIRA Investimentos Financeiros SGPS, S.A. and Ciclorama - Estudos, Projectos e Produções, Lda.
- (43) Frontier Medex Tanzania Limited is 99% owned by FrontierMEDEX Limited. The remaining 1% is owned by an officer of FrontierMEDEX Limited.
- (44) TBD
- (45) Liaison office located in Beijing
- (46) Branch office located in Hong Kong.
- (47) Representative office in Beijing
- (48) The remaining 26% is owned by internal and external investors
- (49) Branch office located in Hong Kong.
- (50) Dental Center Serviços Odontológicos Ltda. is 65.28% owned by Seisa Serviços Integrados de Saúde Ltda. and 34.72% owned by Amil Assistência Médica Internacional S.A.
- (51) Hospital AMA S.A. is 50.48% owned by Esho Empresa de Serviços Hospitalares S.A. and 49.52% owned by Seisa Serviços Integrados de Saúde Ltda.
- (52) WESTMED Practice Partners LLC is 86.15% owned by Collaborative Care Holdings, LLC and 13.85% owned by external shareholders.
- (53) ProHealth Medical Management, LLC is 80% owned by Collaborative Care Holdings, LLC and 20% owned by an external shareholder.
- (54) PROHEALTH FITNESS OF LAKE SUCCESS, LLC IS 82.62% owned by ProHealth Medical Management, LLC and 17.38% by an external shareholder.
- (55) Hospital e Maternidade Saint-Vivant Ltda. is 99.9999% owned by Esho Empresa de Serviços Hospitalares S.A. and 0.00001% owned by Cemed Care Empressa de Atendimento Clínico Geral Ltda.
- (56) Hospital Geral e Maternidade Madre Maria Theodora Ltda. is 99.9999% owned by Esho Empresa de Serviços Hospitalares S.A. and 0.00001% owned by Cemed Care Empressa de Atendimento Clínico Geral Ltda.
- (57) Angiografia e Hemodinâmica Madre Theodora Ltda. Is 50% owned by Hospital Geral e Maternidade Madre Maria Theodora Ltda. And 50% owned by 28 individual partners.

## **OVERFLOW PAGE FOR WRITE-INS**

Additional Write-ins for Underwriting and Investment Exhibit Part 3 Line 25

	-	Claim Adjustm	ent Expenses	3	4	5
		1	2			
		Cost	Other Claim	General		
		Containment	Adjustment	Administrative	Investment	
		Expenses	Expenses	Expenses	Expenses	Total
2504.	Miscellaneous Losses	2	1	(4,872)	0	(4,869)
2505.	Professional Fees\Consulting	485	246	1,334	0	2,065
2506.	Sundry General Expenses	5, 139	2,602	14 , 126	0	21,867
2507.	Royalty Expense	0	0	0	0	0
2508.	Reimbursement of Expenses from Reinsurers	0	0	0	0	0
2597.	Summary of remaining write-ins for Line 25 from					
	overflow page	5,626	2,849	10,588	0	19,063

## **ALPHABETICAL INDEX**

## ANNUAL STATEMENT BLANK

Analysis of Operations By Lines of Business	7
Assets	
Cash Flow	6
Exhibit 1 - Enrollment By Product Type for Health Business Only	
Exhibit 2 - Accident and Health Premiums Due and Unpaid	18
Exhibit 3 - Health Care Receivables	
Exhibit 3A - Analysis of Health Care Receivables Collected and Accrued	20
Exhibit 4 - Claims Unpaid and Incentive Pool, Withhold and Bonus	
Exhibit 5 - Amounts Due From Parent, Subsidiaries and Affiliates	
Exhibit 6 - Amounts Due To Parent, Subsidiaries and Affiliates	
Exhibit 7 - Part 1 - Summary of Transactions With Providers	
Exhibit 7 - Part 2 - Summary of Transactions With Intermediaries	
Exhibit 8 - Furniture, Equipment and Supplies Owned	
Exhibit of Capital Gains (Losses)	
Exhibit of Net Investment Income	
Exhibit of Nonadmitted Assets	
Five-Year Historical Data	
General Interrogatories	
Jurat Page	
Liabilities, Capital and Surplus	
Notes To Financial Statements	
Overflow Page For Write-ins	
Schedule A - Part 1	
Schedule A - Part 2	
Schedule A - Part 3	
Schedule A - Verification Between Years	SI02
Schedule B - Part 1	E04
Schedule B - Part 2	E05
Schedule B - Part 3	E06
Schedule B - Verification Between Years	SI02
Schedule BA - Part 1	
Schedule BA - Part 2	
Schedule BA - Part 3	
Schedule BA - Verification Between Years	
Schedule D - Part 1	
Schedule D - Part 1A - Section 1	
Schedule D - Part 1A - Section 2	
Schedule D - Part 2 - Section 1	
Schedule D - Part 2 - Section 2	
Schedule D - Part 3	
Schedule D - Part 5	
Schedule D - Part 5Schedule D - Part 6 - Section 1	
Schedule D - Part 6 - Section 2	
Schedule D - Summary By Country	
Schedule D - Verification Between Years	
Schedule DA - Part 1	
Schedule DA - Verification Between Years	
Schedule DB - Part A - Section 1	
Schedule DB - Part A - Section 2	
Schedule DB - Part A - Verification Between Years	
Schedule DB - Part B - Section 1	
Schedule DB - Part B - Section 2	
Schedule DB - Part B - Verification Between Years	SI11
Schedule DB - Part C - Section 1	SI12
Schedule DB - Part C - Section 2	SI13
Schedule DB - Part D - Section 1	E22
Schedule DB - Part D - Section 2	E23
Schedule DB - Verification	SI14
Schedule DL - Part 1	
Schedule DL - Part 2	
Schedule E - Part 1 - Cash	
Schedule E - Part 2 - Cash Equivalents	
Schedule E - Part 3 - Special Deposits	
Schedule E - Verification Between Years	SI15

## **ANNUAL STATEMENT BLANK (Continued)**

Schedule S - Part 1 - Section 2	31
Schedule S - Part 2	32
Schedule S - Part 3 - Section 2	33
Schedule S - Part 4	34
Schedule S - Part 5	35
Schedule S - Part 6	36
Schedule S - Part 7	37
Schedule T - Part 2 - Interstate Compact	39
Schedule T - Premiums and Other Considerations	38
Schedule Y - Information Concerning Activities of Insurer Members of a Holding Company Group	40
Schedule Y - Part 1A - Detail of Insurance Holding Company System	41
Schedule Y - Part 2 - Summary of Insurer's Transactions With Any Affiliates	42
Statement of Revenue and Expenses	4
Summary Investment Schedule	SI01
Supplemental Exhibits and Schedules Interrogatories	43
Underwriting and Investment Exhibit - Part 1	8
Underwriting and Investment Exhibit - Part 2	9
Underwriting and Investment Exhibit - Part 2A	10
Underwriting and Investment Exhibit - Part 2B	11
Underwriting and Investment Exhibit - Part 2C	12
Underwriting and Investment Exhibit - Part 2D	13
Underwriting and Investment Exhibit - Part 3	14